In 2019, Caritas operated 1,146 centres in 301 cities and towns throughout the Czech Republic, where it provided its services to more than 170,000 clients. Therefore, I would like to thank all of the employees and their families, who are often Caritas volunteers, for a job well done. Gratitude is due also to the child carollers, thanks to whom the proceeds of the Three Kings Collection exceeded the CZK 100 million mark for the third time. And special thanks go to the workers who provided humanitarian and development aid in twenty countries on four continents.

At the same time, I would like to thank all of the supporters, partners, donors and sponsors – including the media that reported on our work – for their support.

Sincerely,

Lukáš Curylo, ředitel
Director of Caritas Czech Republic

Dear Supporters of Caritas’s Work,

Caritas rightfully bears the emblem of the cross and flame in its logo. I venture to assert that it expresses the basic attitude of those who take part in its work, because without passion for the cause, “charity” cannot be done.

If our era has its heroes, they are the people who love their occupation and often carry out their work with professionalism even in difficult conditions. Demanding, difficult, arduous work with clients who, due to illness or helplessness, are often stubborn, irritable, moody and sometimes even angry.

The mission of Caritas is to be close to people in difficult situations with which they are unable to cope on their own or with the help of their loved ones. They are at risk of social exclusion, poverty and despair. Clients of our social and health services are seniors, mothers and fathers with children in need, people with disabilities and afflicted with homelessness, the sick, prisoners and foreigners. Caritas employees accompany them, show them the way and offer practical assistance. And they also stand up for the rights of clients and promote changes in the law. In 2019, this involved home-care nurses who were at risk of being put out of work due to financial problems throughout the sector caused by insufficient payments and regulations from health insurance companies. Tens of thousands of people signed the petition called Doma je doma (Home is Home), and thanks to patient explanation and healthy tenacity, home care was rescued.

Dear Friends, Brothers and Sisters,

We often say that where obstacles and difficulties have amassed is the place for Caritas’s operations. We are always prepared to help where it is needed most. Crisis situations are our usual lot.

Therefore, I consider it my responsibility to reach out to all of you and to thank you from the bottom of my heart for the commitment with which you do your work in difficult conditions every day. I hear reports from many places about your committed service to the benefit of those in need, and I therefore know that all of that work and effort are not in vain and that it brings tremendous benefit and assistance to many people every day. I want to assure you of my spiritual closeness to you and daily spiritual support.

In reading this annual report, let’s be aware of the copious and good fruits of charitable work and bear in mind the words of the apostle Paul: “And we know that all things work together for good to them that love God.” (Romans 8:28).

I am pleased to bless you all!

Sincerely,

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Bishop, President of Caritas Czech Republic

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Significant Events, Projects and Happenings at Caritas Czech Republic in 2019

HOME IS HOME: CAMPAIGN TO RESCUE HOME HEALTHCARE

Home healthcare nurses went on strike in August 2018. This form of care is prescribed by physicians and, according to the law, must be fully covered by health insurance. In fact, an unfairly regulated system of reimbursement from insurance companies withdrew the salaries of nurses in home healthcare far below the national average of nurses’ pay and providers were receiving payment for approximately 60% of their work.

Therefore, the objective was to obtain full payment from health-insurance companies every month for the work that the nurses actually do.

Following a series of unsuccessful negotiations with the Minister of Health and representatives of health-insurance companies, the nurses’ representatives therefore went to the Ministry of Health building on 1 May 2019 and tied red ribbons to the trees there; with this gesture on Labour Day, they addressed the head of the ministry, Mr. Vojtěch, and demanded his support. The nurses adopted the red ribbon as a symbol of their demands at the beginning of April: it expressed the ties between nurses and patients, as well as their tied hands. It also symbolised a sort of notional red line that had been crossed.

In the meantime, the Home Care Association, the Czech Association of Nurses – Home Care Section and the specialised association Gratia Futurum 913, i.e. the providers of 98% of this form of care, together with Caritas, also became involved in the dispute. However, as none of the other negotiations had ended in an agreement, Caritas Czech Republic launched a campaign called Home is Home at the beginning of July and published an online call and petition to save home healthcare. The response was tremendous – in seven weeks, 36,000 signatures were collected under the petition, i.e. three times more than is required for submission to the Committee on Petitions of the Chamber of Deputies. It was also supported by a number of important people, in addition to Archbishop Jan Graubner and trade-union leader Josef Středula, for example, Vice-President of the Senate Mgr. Eva Hradečná, DiS., social-services methodologist of the Prague Archdiocesan Caritas; Bc. Olga Medlínová, DiS., director of the Strakonice District Caritas; Mgr. Eva Hradečná, former deputy director of the District Caritas of the Ostrava-Opava Diocese; Mons. František Radkovský, bishop emeritus of Pízeň and president of the Prague Archdiocesan Caritas.

The award presented since 2008 is a means of thanking and giving public recognition to the employees, volunteers and supporters of Caritas Czech Republic for their difficult and selfless work. Individual candidates are nominated by the Diocesan Caritas with the consent of the local bishop. The Caritas Czech Republic Award for 2019 was presented to:

- Martin Bohůn, IT employee in the Hodonin District Caritas
- Bc. Olga Medlínová, DiS., director of the Strakonice District Caritas
- Blanka Keiklová, DiS., social worker at the Chrudim Parish Caritas
- Bc. Štěpánka Kecková, director of the Česká Kamenice District Caritas
- Ing. Današe Martinková, director of the Nový Hrozenkov Parish Caritas
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The awards ceremony was held on Thursday, 31 October 2019, at the Municipal House in Prague prior to a benefit concert of the Prague Archdiocesan Caritas.

2019 Caritas Czech Republic Award 2019: from left: Lukáš Curylo, director of Caritas Czech Republic, Boris Kučera of T-Mobile, Martin Bohůn, Olga Medlínová, Blanka Keiklová, Štěpánka Kecková, Današe Martinková, Kristina Stoszková, František Radkovský, Eva Hradečná, Pavel Přikryl, Olga Kuzyk, Jaroslava Zábudiová

At a public hearing before the Committee on Petitions of the Chamber of Deputies in early October – and after a series of very demanding and tense subsequent negotiations with the prime minister and minister of health in attendance, they achieved implementation of changes to the compensation decree for the following year. At the same time, strong support was provided to home-care representatives by healthcare unions led by Dagmar Žitníková. In addition to a better points-based performance evaluation, a CZK 10,000 increase of home healthcare nurses’ super-gross salary and backpay resulting from the unfair regulations for 2018 and 2019 were also negotiated.

This step should ensure the rescue and stabilisation of this long underfunded, yet very effective area of public healthcare. “We are touched by how many people have stood up for the work of the nurses who provide home care for the sick. They are great professionals whom we value immensely. We would also like to thank our employees and sympathisers who supported the nurses in their protests. In this difficult situation, it was confirmed that we are one big charitable family,” said Lukáš Curylo, director of Caritas Czech Republic, in November 2019, when the nurses’ strike could be brought to an end.

CARITAS CZECH REPUBLIC AWARD

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On 4 and 5 July, Annual report 2019

and dioceses, in individual archdioceses services provided by Caritas programme Employment) CZK 6,966,107.10 (European September 2018 – August 2020 Caritas II

PROJECTS

Towards Quality in Caritas II September 2018 – August 2020 CZK 6,966,107.10 (European Social Fund, Operational Programme Employment).

A project focused on improving the quality of social services provided by Caritas in individual archdioceses and dioceses, enhancing the expertise of employees through a network of methodological support in the form of a specialised committee and increasing the prestige and awareness of the offer and character of social work. In 2019, methodologists undertook consultations on quality standards in 103 social services and 35 of them underwent audits or additional related consultations. In total, support was provided to 324 social-service employees in the scope of 2,947.75 hours. Three roundtable discussions focused on resolving urgent social issues, specifically Health and Social Frontiers in Social Services, People for Whom No Suitable Assistance Exists and Child Protection System, were intended for the broader expert public; the results of the discussions were received by the relevant institutions. An internship of 22 workers in charitable social services focused on the transfer of good practice was held starting in September; a video and a leaflet providing information on the offer and character of social work were also created.

FEAD

October 2016 – September 2020 (FEAD, Ministry of Labour and Social Affairs – Operational Programme Food and Material Assistance)

In connection with the public collection for the Czech Republic, we administer the Military Fund Solidarity, which is intended to support the children of soldiers who perished in the line of duty at home or abroad. The fund also provides assistance to active-duty soldiers who have suffered severe injuries, serious illness or a death in the family. Caritas Czech Republic administers an extensive database of corporate and individual donors who contribute to the fund and collaborate rates closely with the fund’s committee in the preparation of donation agreements and provision of financial assistance. In 2019, we administered 14,561 donations in the total amount of CZK 5,888,844.82; CZK 649,589 was distributed from the state’s contribution (FEAD) and from the state’s contribution

MILITARY FUND

SOLIDARITY

In cooperation with the Czech Bishops’ Conference and thanks to funding from the Renovabis Foundation, we held a breakfast for journalists on the topic of We Are with People or Why Are Our Counselling Centres Always Full? on 18 June. Those appearing at the event included Lukáš Curylo, director of Caritas Czech Republic, Stanislav Příbyl, general secretary of the Czech Bishops’ Conference, and Radima Ivančíková, head of the counselling centre at the St. Theresa Shelter Home in Prague. We annually help nearly 35,000 people free of charge at 69 counselling centres.

• In the spring part of the Food Collection, 212 tons of food and 23 tons of drugstore goods were collected on 18 May; the autumn collection on November 23 yielded a record 330 tons of food and 52 tons of drugstore goods. Non-profit organisations and thousands of volunteers and employees of stores take part in the collection, which is one of the biggest charity events. Non-profit organisations use donations for seniors, single mothers, foster families, children from children’s homes, the disabled, homeless and other people in need.

• The nationwide A Night Outside Campaign aimed at supporting homeless people took place in 15 cities on 21 November.

• The Czechs for Sri Lanka concert, at which the Bohuslav Martinů Philharmonic Orchestra of Zlín performed under the direction of Indian conductor Debashish Chaudhuri, took place on 1 June at the Hilton Hotel in Prague under the auspices of Foreign Minister Tomáš Petříček. The event was organised by the Czech Centre in cooperation with Caritas Czech Republic in response to terrorist attacks by Muslim radicals on Easter Sunday in Sri Lanka, which claimed 260 lives and injured more than 500.

EVENTS

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Proceeds from the concert in the amount of CZK 347,787 (USD 15,000) were donated to the families of the victims of the attacks via the partner organisation Caritas Sri Lanka.

• Caritas presented its activities at home and abroad at the traditional presentation of non-profit organisations NGO Market 2019 on 10 April in Prague.

• On 4 and 5 July, visitors to the Caritas tent found themselves in a comic book of good deeds during the Days of Good Will in Velehrad. The mouths of life-size Caritas characters emitted speech bubbles with interesting stories describing service-related experiences and meetings with people who have the courage and strength to help others. As is tradition, the presentation was prepared by the Olomouc Archdiocesan Caritas.

• In his message, Pope Francis urged Christians to give poor people hope. Caritas Czech Republic joined the call: the World Day of the Poor fell on 17 November in 2019.
Significant Events, Projects and Happenings in the Dioceses in 2019

**BRNO DIOCESE**
The Brno Diocesan Caritas worked on the development of a charity rescue network project intended for people in the greatest need. At a cost of CZK 50 million, the Jiříva Caritas converted a vacated apartment building into a modern Social Assistance Centre. The Třebíč Caritas organised a conference on the topic of Where Recidivism Happens and How to Handle It. The Brno Caritas organised a conference and an exhibition called DOBROpráce. The Jičín Caritas began to support children in Nová Paka. The Přerov Caritas opened the Lorenc low-threshold day centre for homeless people. In Požárov pod Radhoštem, the Triumf low-threshold facility for children and youths was established with support from employees of the Valašské Meziříčí Caritas.

**ČESKÉ BUDĚJOVICE DIOCESE**
The České Budějovice Archdiocesan Caritas began to support young people’s interest in volunteering through the YoungCaritas project. Its Long-Distance Adoption project in Zimbabwe celebrated ten years in existence. It is now changing the name to Donated Home and is transitioning from adoption of a particular child to support for an entire child’s home. The Jindřichův Hradec Caritas opened new premises housing the Kompas low-threshold facility for children and youths, a counselling centre for people in need and a social activation service for families with children. Anna Maclová became the new director of the Hradec Králové Diocesan Caritas. The Diocesan Caritas launched the DekaCert CZ educational project aimed at supporting the identification of charity workers with Christian values. The project received financial support from the Renovabis Foundation. Another charity project in the diocese involves support for the integration of foreigners and persons granted international protection in the region into mainstream society. The newly opened House of St. Agnes in Hlinsko provided facilities for social therapy workshops, a care service, personal assistance and a social activation service for families with children. A palliative outpatient facility began operating in Holice near Pardubice. New hospice and palliative care counselling centres in Trutnov and Náchod provide assistance and support for the terminally ill and their loved ones. The Požárk Caritas has a new contact point for the civic counselling centre in Bystrá. The Přelouč Caritas opened the Jakub Můst 18 low-threshold facility for children and youths. The Jičín Caritas opened a new facility for the social activation service for families with children in Nová Paka. The Veronika Laundry social enterprise of the Jičín Caritas created four jobs for disabled people.

**HRADEC KRÁLOVÉ DIOCESE**
Caritas Day commemorated St. Agnes of Bohemia with a worship service and lecture programme. Twenty-three nurses, social workers and administrative workers were recognised for their selfless service to the sick and needy. At the seventh edition of the Meeting of Nations festival, twenty-five countries presented their national dances, music, art and cuisine. Anna Maclová became the new director of the Hradec Králové Diocesan Caritas. The Diocesan Caritas launched the DekaCert CZ educational project aimed at supporting the identification of charity workers with Christian values. The project received financial support from the Renovabis Foundation. Another charity project in the diocese involves support for the integration of foreigners and persons granted international protection in the region into mainstream society. The newly opened House of St. Agnes in Hlinsko provided facilities for social therapy workshops, a care service, personal assistance and a social activation service for families with children. A palliative outpatient facility began operating in Holice near Pardubice. New hospice and palliative care counselling centres in Trutnov and Náchod provide assistance and support for the terminally ill and their loved ones. The Požárk Caritas has a new contact point for the civic counselling centre in Bystrá. The Přelouč Caritas opened the Jakub Můst 18 low-threshold facility for children and youths. The Jičín Caritas opened a branch of the social activation service for families with children in Nová Paka. The Veronika Laundry social enterprise of the Jičín Caritas created four jobs for disabled people.

**LITOMĚŘICE DIOCESE**
The Litoměřice Caritas completed its counselling centre project. The Lovosice Caritas renovated the building of the shelter for mothers with children. The Ústí nad Labem Caritas opened the Home of the Holy Mother containing facilities for a field programme, a low-threshold facility for children and youths and a social activation service for families with children. In a carpentry workshop, the Česká Lípa Caritas refurbished and modifies donated furniture for further use. The Most Caritas provides assistance through five social services in the newly renovated Social Assistance Centre.

**OLOMOUC ARCHDIOCESE**
The Vyškov Caritas opened the Bohumír Bunda Community Centre with a day-services and personal-assistance centre. In the garden of the Světlanka day-serv- ices centre, the Svitavy Caritas planted the Olga Havel Orchard and organised the Back of the Orchard music festival. Caritas has been providing home hospice care in the area of the archdioce- se for more than 20 years. In 2019, the Olomouc Caritas began providing mobile hospice care outside of the Olomouc district. The Přerov Caritas opened the Lorenc low-threshold day centre for homeless people. In Požárov pod Radhoštem, the Triumf low-threshold facility for children and youths was established with support from employees of the Valašské Meziříčí Caritas.

**OSTRAVA-OPAVA DIOCESE**
The Jeseník Caritas began the renovation of the St. Francis Home of Peaceful Old Age. Care providers from the Odra Caritas received three new vehicles. The Opava Caritas organised the eleventh edition of the My World photography competition intended for employees, volunteers and clients of Caritas throughout the country. The Studénka Caritas completed the construction of a warehouse for compensatory aids.

**DIECEZE PLZEŇ**
The new Horovický Živ Commu- nity Centre provides space and facilities for cultural and social events, work and community gatherings. It also provides tutoring for children and meetings of mothers in difficult life situa-

**PRAHVE ARCHDIOCESE**
The Prague Archdiocesan Caritas renovated a dilapidated building in Těboráské and converted it into four small apartments for socially disadvantaged families. Indian families affected by the August flooding received food aid, household furnishings and new housing. The aid was dispatched to the state of Kamataka, where Czech donors support the education of children in the Long-Distance Adoption programme. The Magdala counselling centre, which is focused on helping victims of violence, celebrated 20 years in operation. Caritas in the Praha Archdiocese celebrated the centenary of its establishment with a benefit concert at the Municipal House in Prague. The Starý Krhín Caritas opened a barrier-free day-care centre in Dobříš for children with disorders on the autism spectrum. The Slany Caritas built a new facility for the work of volunteers and material assis- tance for the needy. The Kralupy nad Vltavou Caritas purchased and renovated a building in the city centre. The original playroom was replaced with social services to help socially disadvantaged families, social housing and a café. In the Senate, the care service of the Neratovice Caritas received a Quality Award in social care in the category of field social services for seniors.
The Three Kings Collection, the largest and most successful collection event in the Czech Republic, took place from 1 to 14 January 2019. A total of 66,000 volunteers, both children and adults, took to the streets and succeeded in collecting CZK 119,184,353 in officially sealed cashboxes. The total proceeds of the collection, after figuring in donor SMS and other financial donations to the collection account, amounted to CZK 122,301,607.

The collected funds are used for people in need and on the margins of society – seniors whose homes are visited by Caritas caregivers and nurses, mothers with children in need who are seeking to regain their balance in shelters, people with disabilities who visit Caritas care centres, homeless people in Caritas dormitories and seriously ill people in home care and hospice care, as well as families who have found themselves in an extraordinarily difficult life situation, e.g. because of a fire or flood. Part of the proceeds goes to foreign projects aid at helping people in need who are facing the consequences of military conflicts or natural disasters, or who are living in the difficult conditions of developing countries.

The proceeds are distributed every year according to the same key and clear, predetermined rules: 65% of the amount is returned to the Caritas organisation that raised it, 15% is used for Diocesan Caritas projects, 10% goes to help people in need abroad and to the crisis fund, from which it is drawn during extraordinary events, 5% is used for nationwide projects and 5% covers the collection’s overhead as required by law.

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<tr>
<th>Diocese</th>
<th>Number of carolling groups</th>
<th>Carolling proceeds</th>
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<tr>
<td>Olomouc AC</td>
<td>5,660</td>
<td>29,828,905</td>
</tr>
<tr>
<td>Praha AC</td>
<td>1,956</td>
<td>7,794,109</td>
</tr>
<tr>
<td>Brno DC</td>
<td>5,210</td>
<td>28,213,047</td>
</tr>
<tr>
<td>České Budějovice DC</td>
<td>1,710</td>
<td>7,496,909</td>
</tr>
<tr>
<td>Hradec Králové DC</td>
<td>4,114</td>
<td>18,451,768</td>
</tr>
<tr>
<td>Litoměřice DC</td>
<td>972</td>
<td>3,241,910</td>
</tr>
<tr>
<td>Ostrava-Opava DC</td>
<td>3,108</td>
<td>18,681,476</td>
</tr>
<tr>
<td>Písek DC</td>
<td>1,222</td>
<td>5,473,229</td>
</tr>
<tr>
<td>Total</td>
<td>23,952</td>
<td>119,184,353</td>
</tr>
</tbody>
</table>

During the collection period, the broadest range of events are organised for the public and for the carollers, e.g. parades of the Three Kings, blessings of carollers, concerts, exhibitions and skating for children. These events culminate with the Three Kings Concert broadcast live on Czech Television: viewers who watched it on 6 January 2019 contributed CZK 1,266,495 to the collection account by means of DMS.

www.trikralovasbirka.cz
AMONG OTHER THINGS, CHARITY VOLUNTEERS:
• visit clients in their homes, talk to them, cook, play board games with them and carry out memory training with them.
• accompany them during meetings at government offices and, for example, when visiting their friends and acquaintances, and travel with them on excursions.
• paint, play music and make handicrafts with mentally disabled people.
• help clients of all ages and with various disabilities by means of canine therapy and hippotherapy.
• tutor children, particularly those from socially disadvantaged families and marginalised locations, and spend meaningful free time with them.
• help children in after-school clubs, assist with the preparation and management of children’s camps.
• ensure for Caritas facilities administration and technical agendas (legal, editorial, IT, maintenance and gardening work, and take part in food distribution, help with organising cultural and sporting events, etc.
• participate in the organisation of food and clothing drives.
• assist with transporting clients to Sunday religious services.
• tutor foreigners and assist with translating and interpreting.
• correspond with prisoners.
• produce gifts, greeting cards, etc. for lonely seniors.

A total of 2,616 volunteers took part in these and other activities on a long-term basis and 3,903 volunteers on a short-term or one-off basis. They dedicated to people who needed their help a total of 207,723 hours of their time, i.e. nearly 24 years!

Traditionally, the largest number of volunteers work with Caritas on the days when the Three Kings Collection is carried out. In 2019, there were 66,096 carolers of all ages and organisers who donated 296,751 hours of their time to the collection – i.e. 12,365 days, or more than 34 years.

Without tens of thousands of willing people who decide to dedicate part of their time, energy and skills to the benefit of others, all free charge, it would be nearly impossible to conduct and provide the activities and services of Caritas Czech Republic.

Over the course of 2019, a total of 72,646 volunteers helped within the entire Caritas organisation, which is slightly fewer than in the preceding year, though each volunteer accounted for more hours on average. Altogether, they dedicated 505,343 hours of their time to their selfless work, which corresponds to 21,056 days, i.e. nearly 58 years!

A total of 2,616 volunteers took part in these and other activities on a long-term basis and 3,903 volunteers on a short-term or one-off basis. They dedicated to people who needed their help a total of 207,723 hours of their time, i.e. nearly 24 years!

This also includes 31 volunteers who donated 896 hours to Caritas in connection with crisis assistance.

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Over the course of 2019, a total of 72,646 volunteers helped within the entire Caritas organisation, which is slightly fewer than in the preceding year, though each volunteer accounted for more hours on average. Altogether, they dedicated 505,343 hours of their time to their selfless work, which corresponds to 21,056 days, i.e. nearly 58 years!
Social and Healthcare Services

We protect the interests of the disadvantaged and vulnerable

Thanks to the broad scope of operations and based on our many years of experience, we participate in the adjustment of the system of social and healthcare services and legislation pertaining to the social field. In doing so, we always strive to defend the interests and benefits of the clients with whom we work, as well as other disadvantaged or vulnerable people. At the same time, we look after the needs and interests of the Caritas employees who strive to assist them. Representatives of Caritas serve in working groups of ministries and cooperate with other institutions and organisations both in the Czech Republic and elsewhere in Europe – for example, with the European Anti-Poverty Network (EAPN Czech Republic), Platform 10, Platform for Social Housing and the Union of Employers’ Associations.

In 2019, our advocacy activities were focused on debt issues in an effort to improve conditions for employers, debtors and creditors. Another major topic was the need for a comprehensive solution for the socio-healthcare issue. In addition to that, we began striving for the implementation of the legislative enshrinement of so-called street medicine, i.e. healthcare provided in the field. In cooperation with Caritas Europa, we prepared the Caritas CARES 2019 report on the availability of services in the Czech Republic from the perspective of Caritas. Several of our employees also took part in Caritas Europa’s working groups focused on development cooperation, migration and the fight against poverty and social exclusion.

We care very much about the high quality of social services: the two-year Towards Quality in Caritas II project involving methodological support for services contributes to the improvement of those services (see page 4 for more information on the project). In connection with the project, we carried out consultation on the quality standards in 103 Caritas services and organised eight specialised committees for methodologists in 2019. There were also three roundtable discussions for the expert public, the output of which comprised expert reports that also serve as a basis for the advocacy activities of Caritas Czech Republic.

For Caritas’s work, it is necessary to share good practice and to cultivate a common opinion. Meetings of the committees at the diocesan levels and at the national level help to achieve this. These committees comprise a specialised platform for workers from the same fields and represent an opportunity for consultation and proposal of new steps. In the social and healthcare fields, nine specialised committees work at the national level:

- Committee on shelters for mothers with children in need
- Committee on migration
- Committee on counselling centres
- Committee on social activation for families with children
- Committee on social workers – methodologists
- Committee on social projects
- Committee on social services for homeless people
- Committee on social services for seniors
- Healthcare committee

Social and healthcare services in 2019

<table>
<thead>
<tr>
<th>Type</th>
<th>Number of services</th>
<th>Number of users</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Counselling Centres</td>
<td>81</td>
<td>44,568</td>
</tr>
<tr>
<td>2 Social Care Services</td>
<td>359</td>
<td>26,789</td>
</tr>
<tr>
<td>3 Social Prevention Services</td>
<td>376</td>
<td>44,645</td>
</tr>
<tr>
<td>4 Healthcare Services</td>
<td>140</td>
<td>49,583</td>
</tr>
<tr>
<td>5 Hospice Services</td>
<td>78</td>
<td>5,562</td>
</tr>
<tr>
<td>6 Other Services</td>
<td>412</td>
<td>no records kept</td>
</tr>
<tr>
<td>Total</td>
<td>1,446</td>
<td>171,147</td>
</tr>
</tbody>
</table>
To show the way

SPECIALISED SOCIAL CONSULTING CENTRES

Counselling-centre employees assist users in dealing with government offices, mediate assistance, focus on labour-law relations, housing, family, interpersonal and property-rights relations, defence of people in need and other social and legal matters.

Caritas has 81 specialised counselling centres, which provided a total of 174,562 interventions (contacts) to 44,568 individuals. The numbers of contacts and interventions in various areas of counselling are shown in the table.

Two-thirds of counselling centres also provide debt counselling, the volume of which corresponds to one-third of all interventions provided in connection with civic counselling. Social workers help clients with orientation in the situation, and together they attempt to set up payment calendars or apply for debt relief. A total of 12,920 people turned to Caritas with debt problems, of whom, on average, every sixth filed a petition for remission of debt (2,248 in total).

Approximately one-tenth of clients (1,261) were facing bankruptcy, but they could not apply for remission of debt due to the mandatory repayment limit of 30% of outstanding debts or because of an unrecoverable amount that was too low. Based on these experiences, Caritas supported an amendment to the Insolvency Act that would eliminate these barriers and significantly extend the possibilities for remission of debt. The amendment came into force on 1 June 2019.

The number of debt-counselling users from 2019 whose situation prevented them from submitting a petition on remission of debt (payment limit of 30% of outstanding debts, exceedingly low unrecoverable amount) involved 26,789 clients. In particular, this involved a field care service and personal assistance, as well as emergency care and support for independent living. Relief services help people who have decided to take care of their loved ones. Daily and weekly short-stay and day-care service centres are also available. If circumstances do not allow users to remain in their natural home environment, a number of residential services are offered: homes for seniors, homes with a special regimen and sheltered housing services. In terms of scope, the most significant are field care services, which were provided by 1,741 caregivers to 18,312 clients; a total of 3,858,875 interventions were carried out.

<table>
<thead>
<tr>
<th>Social counselling services</th>
<th>Type</th>
<th>Number of services</th>
<th>Number of users</th>
</tr>
</thead>
<tbody>
<tr>
<td>Civic counselling centres</td>
<td>70</td>
<td></td>
<td></td>
</tr>
<tr>
<td>– of which counselling centres focused on debt counselling</td>
<td>49</td>
<td></td>
<td></td>
</tr>
<tr>
<td>– of which for foreigners</td>
<td>7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Counselling centres for seniors</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Counselling centres for disabled people</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Counselling centres for victims of crime and domestic violence</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hospice counselling centres</td>
<td>7</td>
<td></td>
<td>174,562</td>
</tr>
<tr>
<td>Total</td>
<td>81</td>
<td></td>
<td>44,568</td>
</tr>
<tr>
<td>Number of contacts and interventions (combined) at all registered counselling centres</td>
<td>174,562</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of users* at all counselling centres</td>
<td>44,568</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Debt counselling

<table>
<thead>
<tr>
<th>Type</th>
<th>Number of debt-counselling contacts and interventions</th>
<th>Number of debt-counselling users</th>
<th>Number of insolvency petitions filed in 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>71,954</td>
<td>12,920</td>
<td>2,248*</td>
</tr>
</tbody>
</table>

*Of which 711 prior to the amendment of the Insolvency Act, 1,537 following the amendment

To preserve the natural home environment

SOCIAL CARE SERVICES

Caritas’s services provide support and assistance to people who are unable to take care of themselves due to health limitations or disabilities and, at the same time, cannot be assisted by family members or other loved ones. These forms of assistance are part of social care services, of which Caritas operated 359 in 2019 and which involved 26,789 clients. In particular, this involved a field care service and personal assistance, as well as emergency care and support for independent living. Relief services help people who have decided to take care of their loved ones. Daily and weekly short-stay and day-care service centres are also available. If circumstances do not allow users to remain in their natural home environment, a number of residential services are offered: homes for seniors, homes with a special regimen and sheltered housing services. In terms of scope, the most significant are field care services, which were provided by 1,741 caregivers to 18,312 clients; a total of 3,858,875 interventions were carried out.

<table>
<thead>
<tr>
<th>Social care services</th>
<th>Service</th>
<th>Number of services</th>
<th>Number of users</th>
<th>Additional information</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Personal assistance</td>
<td>48</td>
<td>1,886</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Field care service *</td>
<td>130</td>
<td>18,312</td>
<td>number of caregivers: 1,741, number of interventions: 3,858,875</td>
</tr>
<tr>
<td></td>
<td>Outpatient care service*</td>
<td>23</td>
<td>404</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Emergency care</td>
<td>2</td>
<td>188</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Independent housing support</td>
<td>2</td>
<td>70</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Relief services</td>
<td>30</td>
<td>2,227</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Day-care service centres</td>
<td>14</td>
<td>355</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Daily short-stay facility</td>
<td>37</td>
<td>908</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Weekly short-stay facility</td>
<td>5</td>
<td>64</td>
<td>capacity: 35</td>
</tr>
<tr>
<td></td>
<td>Homes for disabled people</td>
<td>2</td>
<td>103</td>
<td>capacity: 105</td>
</tr>
<tr>
<td></td>
<td>Homes for seniors</td>
<td>37</td>
<td>1,496</td>
<td>capacity: 1147</td>
</tr>
<tr>
<td></td>
<td>Homes with a special regimen</td>
<td>12</td>
<td>414</td>
<td>capacity: 337</td>
</tr>
<tr>
<td></td>
<td>Sheltered housing</td>
<td>17</td>
<td>362</td>
<td>capacity: 306</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>359</td>
<td>26,789</td>
<td></td>
</tr>
</tbody>
</table>

*Pursuant to Section 6 of Decree No. 505/2006 Coll.
Social care services

<table>
<thead>
<tr>
<th>Service</th>
<th>Number of services</th>
<th>Number of users</th>
<th>Additional information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Early care</td>
<td>4</td>
<td>400</td>
<td></td>
</tr>
<tr>
<td>Emergency telephone assistance</td>
<td>1</td>
<td>4,290</td>
<td></td>
</tr>
<tr>
<td>Interpreting services</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Shelters: mothers and fathers with children in need</td>
<td>42</td>
<td>3,458</td>
<td>number of families: 1,223 capacity: 1,507</td>
</tr>
<tr>
<td>Shelters: men and women</td>
<td>23</td>
<td>1,462</td>
<td>capacity: 566</td>
</tr>
<tr>
<td>Halfway houses</td>
<td>4</td>
<td>51</td>
<td>capacity: 41</td>
</tr>
<tr>
<td>Contact centres</td>
<td>7</td>
<td>1,739</td>
<td></td>
</tr>
<tr>
<td>Crisis assistance</td>
<td>7</td>
<td>1,548</td>
<td></td>
</tr>
<tr>
<td>Low-threshold day-care centres</td>
<td>3</td>
<td>573</td>
<td>number of contacts and interventions: 4,907</td>
</tr>
<tr>
<td>Low-threshold facilities for children and youths</td>
<td>29</td>
<td>7,660</td>
<td>number of visits: 213,912; number of operations: 320,983</td>
</tr>
<tr>
<td>Hostels</td>
<td>68</td>
<td>7,615</td>
<td></td>
</tr>
<tr>
<td>Follow-up care services</td>
<td>4</td>
<td>155</td>
<td></td>
</tr>
<tr>
<td>Social activation services for families with children</td>
<td>56</td>
<td>3,301</td>
<td></td>
</tr>
<tr>
<td>Social activation centres for seniors and disabled people</td>
<td>12</td>
<td>1,315</td>
<td></td>
</tr>
<tr>
<td>Social therapeutic workshops</td>
<td>24</td>
<td>686</td>
<td></td>
</tr>
<tr>
<td>Therapeutic community</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Field programmes</td>
<td>33</td>
<td>5,006</td>
<td>number of contacts and interventions: 93,599</td>
</tr>
<tr>
<td>Social rehabilitation</td>
<td>35</td>
<td>1,735</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>376</td>
<td>44,645</td>
<td></td>
</tr>
</tbody>
</table>

Shelters for mothers and, as the case may be, fathers with children in need provide refuge for mothers (and fathers) with children in distress. In 2019, a total of 3,458 parents and children comprising 1,223 families were afforded housing in these shelters. Field programmes, which carried out more than 93,000 contacts and interventions, are also important in the long-term fight against poverty and social exclusion.

Social activation services for families with children and for seniors and disabled people operate in the field. Low-threshold clubs for children and youths offer space for children and young people from disadvantaged backgrounds: in 2019, these clubs were visited by 7,815 children and adolescents.

To provide care in the natural home environment

**Healthcare services**

We are the biggest non-governmental provider of healthcare services in the Czech Republic. We provide these services at 218 healthcare facilities (see graph 1), where 1,582 nurses work (see graph 2); care was provided to a total of 54,972 patients in 2019 (see graph 3).

High-quality home healthcare, home hospice care, mobile specialized palliative care, home rehabilitation, inpatient hospice care, and outpatient hospice care are available at Caritas facilities.

**Home healthcare**

We have been providing home healthcare for more than a quarter of a century. We operate 84 centres, at which 880 nurses worked in 2019, treating 47,160 patients. In 2019, most of the centres faced financial problems caused by insufficient payments and regulations from health-insurance companies. We had repeatedly – and unsuccessfully – brought the underfunding of this form of care to the attention of both health-insurance companies and the Ministry of Health of the Czech Republic. The reversal of this protracted situation, which placed home healthcare at risk of collapse, was aided by the Home is Home summer petition drive (about which more information is available on page 2), after which it was possible to secure adequate funding for 2019 and the following year.
A total of 325 nurses worked at 54 residential facilities – homes for seniors and homes with a special regimen – with capacity of 1,677 beds. Last year, 2,213 clients, who required nearly 700,000 medical procedures, stayed in these facilities. A total of 317 clients died in the course of the year. The residential facilities took advantage of newly enacted possibility – in addition to nurses, they also began to employ general-practice nurses. Eighty-six nurses were added, thus improving the residential services, as evidenced by the decrease in the number of deaths (148 fewer than in the previous year). We will continue to strive to improve the accompaniment of dying clients of residential facilities. Our goal is for such clients to be able to die at home without the necessity of hospitalisation at the end of their lives. At the same time, Caritas’s residential services continue to face health-insurer regulations in the amount of CZK 8.8 million, a deficit that is 50% higher than in the previous year.

**Healthcare services**

**Home healthcare**
- 84 centres
- Number of nurses physically present: 880
- Number of nurses – full-time equivalent: 580.71
- Total number of visits: 1,410,976
- Number of patients treated: 47,160

**Healthcare at residential facilities**
- 54 homes
- Number of nurses – full-time equivalent: 173
- Number of deceased clients: 263
- Number of nurses physically present: 247
- Number of patients: 1,071
- Number of patients treated: 47,160

**Other facilities**
- 2 centres
- Number of patients: 182
- Number of patients treated: 192
- Number of patients: 9

**Accompany clients in their final days**

**HOSPICE SERVICES**

**Home hospice care**
- and mobile hospice care
- The mission of Caritas nurses is also to accompany the dying in the last months of life. Caritas Czech Republic has 51 home hospice care centres, where 136 nurses work. Over the course of the year, the provided care for 2,329 people.

A total of 159 nurses work in 16 mobile specialised palliative care teams. Over the course of the year, they took care of 1,071 patients, each of whom was treated for 26 days on average. Only 1.63% of patients were hospitalised for serious complications.

![Image of hospice care](image-url)

Both teams providing this form of care for the dying have a rising trend: in 2019, the number of nurses increased and, at the same time, the number of patients receiving care doubled. Not all of the mobile specialised palliative care facilities have a contract with health-insurance companies, so one-third of the cost of their services is covered by sources other than public health insurance.

**Residential hospices**
- Caritas Czech Republic operates four residential hospices with a total capacity of 1,284 beds. In 2019, 82 nurses took care of 1,284 dying people. Residential hospices offer 116 relief beds for patients whose families take care of them during the year; patients’ loved ones can rest for a transitional period following demanding care.

**Outpatient care**
- Caritas Czech Republic also operates outpatient services. In 2019, 106 patients were treated at the newly established outpatient palliative medicine facilities in Hradec Králové and Olomouc. We provided relief to 120 patients at the outpatient physiotherapy facility in Brno.

**Hospice services**

**Home hospice care (HHC)**
- 51 centre
- Number of HHC patients treated: 2,329
- Number of treated HHC patients hospitalised: 124
- Number of nurses allocated for HHC: 136
- Number of nurses allocated for HHC – full-time equivalent: 85.78
- Number of visits: 60,617
- Total number of treatment days: 21,715

**Mobile hospice care**
- 16 teams
- Number of mobile hospice care teams: 16
- Number of nurses – physically present: 159
- Number of nurses – full-time equivalent: 65.59
- Number of patients: 1,071
- Number of hospitalised patients: 9 (1.63%)
- Number of visits: 17,201
- Payments from health insurers: 19,201,467
- Additional financing from other sources: 27,002,691

**Outpatient facilities**
- 7
- Outpatient pain treatment facility: 1
- Number of patients treated: 106
- Outpatient palliative medicine facility: 3
- Number of patients treated: 469
- Outpatient physiotherapy facility: 3
- Number of patients treated: 303

**Maintain a comprehensive approach**

**OTHER SERVICES**
- Caritas provides other services that are not embedded in the Social Services Act. This refers to the following types of services:

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Second-hand clothing</td>
<td>81</td>
</tr>
<tr>
<td>Maternity and family centres and clubs – assistance for families with children</td>
<td>25</td>
</tr>
<tr>
<td>Volunteer centres</td>
<td>35</td>
</tr>
<tr>
<td>Used-furniture warehouses</td>
<td>12</td>
</tr>
<tr>
<td>Services for foster parents</td>
<td>10</td>
</tr>
<tr>
<td>Education centres</td>
<td>6</td>
</tr>
<tr>
<td>Clubs and leisure-time activities for seniors</td>
<td>14</td>
</tr>
<tr>
<td>Assistance for prisoners</td>
<td>7</td>
</tr>
<tr>
<td>Mobile showers</td>
<td>2</td>
</tr>
<tr>
<td>Compensation aid rental facilities</td>
<td>151</td>
</tr>
<tr>
<td>Social housing – number of apartments</td>
<td>54</td>
</tr>
<tr>
<td>Hostels</td>
<td>3</td>
</tr>
<tr>
<td>Social enterprises</td>
<td>12</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>412</td>
</tr>
</tbody>
</table>
Integration of Foreign Nationals

Services aimed at supporting new arrivals in need have been a part of the Caritas network since 1992. The foundation is provision of free specialised social and legal counselling related to other activities focused on assisting with integration. Caritas’s services in this area ease the work of state institutions and contribute to the problem-free coexistence of the majority society and newcomers.

Caritas’s counselling centres help clients in the social and legal areas, in handling matters involving residence permits, employment, housing and healthcare services. They also organise integration-focused Czech language courses, accompany clients to government offices (including meetings at the Ministry of the Interior), to schools and to doctors, and ensure interpreting and translation of documents.

In 2019, Caritas counselling centres focusing on new arrivals employed 121 workers with various areas of expertise – social workers, workers in the area of social services, attorneys, community interpreters, intercultural workers, Czech language instructors and others. The counselling centre in Prague had the largest number of employees – fifty in total.

The following facilities provided assistance to migrants and refugees:
- Celzor – Services for foreign nationals, Brno Diocesan Caritas
- Counselling centre for foreign nationals and migrants, České Budějovice Diocesan Caritas
- Counselling centre for foreign nationals and refugees, Hradec Králové Diocesan Caritas
- Counselling centre for foreign nationals and refugees and Integration Centre for foreign nationals, Hradec Králové Diocesan Caritas
- Counselling centre, Litoměřice Diocesan Caritas
- Counselling centre for foreign nationals and refugees, Písek Diocesan Caritas
- Migration Centre, Prague Archdiocesan Caritas
- Greek Catholic Caritas

INTEGRATION COURSES

Individual Caritas organisations organise low-threshold Czech-language and socio-cultural skills courses focused on integration of foreign nationals into society. Czech language courses were attended by 1,300 clients and integration-related socio-cultural skills courses by 248 people.

ASSISTANCE FOR RELOCATED COMPAFRIOTS

We provide comprehensive integration services to Ukrainians and Venezuelans with Czech roots to whom the Czech Republic has offered permanent residence and assistance with integration. These services include assistance with finding housing and employment, mediation of contacts with doctors, enrolment of children in schools and provision of language and retraining courses.

ASSISTANCE FOR REFUGEES

Caritas has extensive experience with assisting refugees, i.e. applicants for international protection and persons who have been granted international protection. In 2019, our clients included 206 persons from various countries (e.g. Afghanistan, Armenia, Azerbaijan, Belarus, China, Cuba, Georgia, Iraq, Kyrgyzstan, Pakistan, Russia, Syria, Ukraine, Uzbekistan). In addition to social and legal counselling, we organise leisure activities for children and adults at the residential centres of the Refugee Facilities Administration. Clothing is provided as an additional service. For persons who have been granted international protection, we provide comprehensive assistance services, e.g. help with finding employment, housing, doctors and schools for children.

MULTICULTURAL ACTIVITIES

We strive to ensure that the coexistence of migrants and the majority society is not accompanied by problems and misunderstandings. Therefore, we organise events at which at which various cultures come together, as well as lectures and discussions for students. Other activities include school concerts for children and summer camps. All of these meetings help to break down stereotypes and prejudices between the majority society and minorities. The biggest intercultural events include the Meeting of Nations in Hradec Králové and the Summer Garden Celebration in Plzeň. Caritas also loaned Jindřich Štreit’s exhibition of photographs titled We Are from the Same Planet, which was successively put on display in České Budějovice, České Velenice, Písek, Kadaň, Velká Bystřice and in other locations.

VOLUNTEER WORK

In 2019, the Greek Catholic Caritas provided all of its services on a volunteer basis, primarily in Liberec, Prague and České Budějovice. For the Ukrainian community, it organised cultural events and excursions, and assisted with obtaining documents in cooperation with the representative office. In the Hradec Králové and České Budějovice dioceses, volunteers tutored the children of foreigners and organised summer camps for them.

ASSISTANCE INFOLINE

For a number of years, an Infoline has been available for Mongolians, Vietnamese and Ukrainians throughout the Czech Republic who find themselves in a difficult life situation. The infoline assists them with understanding during doctor’s visits, meetings at school and at government offices, as well as with filling out forms and translation of official documents, while offering contacts to other support services. Via telephone and the internet, it provides clients with interpreting, information and mental-health support, and facilitates communication between foreigners and government offices and institutions. In 2019, operators assisted a total of 1,313 clients with integration into society. Operation of the service was supported in 2019 with funding from the integration programmes of the Ministry of the Interior in the amount of CZK 1,167,200 and the City of Prague contributed CZK 200,000.
This building in the Vinohrady district of central Prague is equipped with halls and classrooms for organisng conferences, training courses, lectures, workshops, roundtable discussions, meetings with partners and other events held by companies, non-profit organisations and state institutions. It also offers additional services such as refreshments, client service for hotel guests, etc. It is a partially barrier-free building (stair lift, elevator, a partially barrier-free hotel for hotel guests, etc.). It is fully equipped with transport tickets, airline tickets, taxis, guides, etc. for clients.

The Marianeum also offers rental of several types of refreshment are provided for participants in connection with conference services. A new feature is the concierge service, which includes reservation of transport tickets, airline tickets, taxis, guides, etc. for clients.

The functionalist building was constructed just prior to the First World War. From 1914, it housed the Marianeum institute, which functioned as a “shelter for old ladies” and became part of the Catholic Caritas Association during the First Republic. The property was returned to Caritas after 1989.

Following the structural renovation of the interior, which was completed in the previous year, the Marianeum underwent changes in 2019 that immediately spurred increased interest in accommodation and rental of training rooms. New personnel were instrumental in ensuring that the hotel services reach a professional level. The facility now provides breakfast to guests and several types of refreshment are provided for participants in connection with conference services. A new feature is the concierge service, which includes reservation of transport tickets, airline tickets, taxis, guides, etc. for clients.

MIND
October 2017 – September 2020
CZK 2,432,554 (European Commission)

Within the Migration – Interconnectedness – Development (MIND) project, this involves understanding the different ways of life of people in various places on the planet and elimination of stereotypical fears and prejudices. The objective is to raise the awareness of the public, including politicians and journalists, about the relationship between migration, sustainable development and development aid.

Together with twelve European Caritas organisations under the common slogan What is Home? (#whatishome), we organised discussions with journalists and experts and a press trip to Iraq; we focused attention also on youths (the Living Libraries series, creative competitions, etc.). We actively participated in roundtable discussions, conferences and panel discussions. In connection with advocacy activities, we published the study Paths to Prosperity: Migration and Development in the Czech Republic, which became part of the Europe-wide edition of the Common Home study.

The ambitious goal of involving local governments in the fulfilment of Sustainable Development Goals (SDGs) brought us together with the Union of Towns and Municipalities of the Czech Republic. Project participants included representatives of ten towns and villages (Rožnov pod Radhoštěm, Mníšek pod Brdy, Úštěk, Sázava, Kopřivnice, Bukovec, Havířov, Vejprty, Prachatice, Třebíč) who completed several trainings on the issue of global responsibility so that they could prepare educational events for the public on these topics and enhance their knowledge of project management and grant fundraising. Thanks to that, in cooperation with local residents, associations and companies, many globally responsible activities, events and campaigns (Health Day, Food is Not Waste, etc.) were created for certain residents of partner cities and municipalities. The year-round work of the participating municipalities was presented at the final conference.

Global Development Education

In connection with the foreign projects of Caritas Czech Republic, we strive for global responsibility also at the local level. By means of development education and raising awareness, we are initiating the creation of a world in which all people have the opportunity to live a dignified life. We call for critical thinking, openness and understanding between developed and developing countries. Through various activities, we present various Sustainable Development Goals (SDGs) to Czech society and draw attention to elements of everyday life, thanks to which all of us can partially take part in the fulfilment of those goals.

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IRAQ

Several years of fighting with the Islamic State in the Middle East have caused millions of people to subsist in a devastated land, often without a roof over their heads, healthcare or sources of income. There are still nearly 1.5 million internally displaced people in Iraq and more than four million people need humanitarian aid. We helped repair damaged houses and build shelters, strived to improve access to healthcare and to support children’s education.

Humanitarian Aid

As in past years, humanitarian aid was dispatched primarily to the Middle East, where people still face the repercussions of protracted conflicts and the loss of essentials – the security of a home, sufficient food and water, medical care and the opportunity to work and study. In Cambodia, we help people to cope with natural disasters. Two projects are focused on the better ability of European and Asian Caritas organisations to respond to humanitarian crises.

3D printed medical supplies for medical facilities in the Nineawa Governorate in Iraq
June 2018 – February 2019
CZK 238,016 (Ministry of Interior of the Czech Republic – Medevac programme)

In order for people affected by the fighting in the Middle East to be able to return home, it is necessary, among other things, to ensure the provision of healthcare in the affected areas. In hospitals in the Nineawa Governorate, this meant costly repairs or the purchase of new medical equipment. A less expensive and more efficient option was brought forth by a Caritas project in which needed components were manufactured using a 3D printer. We first equipped and trained the startup company Mosul Space and then successfully repaired eleven devices, such as incubators. We also supplied components and necessary medical equipment to other local hospitals and healthcare centres.

Emergency humanitarian assistance for vulnerable internally displaced families in Barseve 1 Camp, Iraq (Kurdistan)
July 2018 – February 2019
CZK 5,804,764 (French Foreign Ministry, Secours Catholique – Caritas France, Three Kings Collection)

Following the end of hostilities, approximately 8,700 people, mostly Yazidis, live in the Barseve 1 refugee camp in northern Iraq. Our project was focused on improving hygienic conditions for the camp’s residents, primarily by building latrines and raising people’s awareness of hygiene measures. In cooperation with a Caritas France organisation, 920 new latrine blocks were set up in the camp. Furthermore, we involved the camp’s residents in the project by means of the cash-for-work method – they received an opportunity to earn extra money in connection with the construction and maintenance of the latrines.

Increasing access to sustainable and quality healthcare services for returnees and vulnerable communities in Al Qa’im district, Governorate of Al Anbar, Iraq
November 2018 – May 2019
CZK 9,352,553 (Ministry of Interior of the Czech Republic – On-the-Spot Assistance Programme)

Governorate of Al Anbar in western Iraq has been severely affected by the fight against the Islamic State and nearly half of its population has fled. The war also impacted a hospital in the city of Al Qa’im, which was destroyed by militants along with its equipment. In cooperation with the Iraqi government, our goal was to put the hospital back into operation so that it could be used by people who return to the province after the war. Within the project, we performed a detailed damage analysis and purchased the necessary medical equipment. In addition to that, we organised nine trainings for hospital personnel so that they could learn how to work with the new equipment.

Improving living conditions and enhance resilience of most vulnerable returnee families through shelter rehabilitation in Hamdaniya District in Ninewa Governorate, Iraq
May 2019 – December 2019
CZK 9,000,000 (Czech Bishops’ Conference)

People who fled the war and the violence of the Islamic State in the vicinity of the ancient Assyrian city of Ctesiphon (Arabic al-Hamdaniya) in northwestern Iraq began to return. However, they often find their homes destroyed and basic infrastructure and services are lacking. Thanks to our help, 32 families have now been able to return to safe and newly repaired homes. The project thus helped a total of 192 people in a difficult socio-economic situation.

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Mediation and peaceful resolution of HLP disputes, support to housing, land and property rights for IDPs in Nineawa
July 2019 – February 2020
CZK 2,524,848 (UN-Habitat programme, humanitarian collection of Caritas Czech Republic)
Among other things, years of violence and conflict in Iraq have caused numerous disputes over property and land which are difficult to resolve due to insufficient documentation and the complicated economic situation. One solution is sensitive negotiation. In cooperation with the UN-Habitat programme, we trained 14 negotiators of various ages, ethnicities and religions who then assisted with the non-violent resolution of 356 disputes involving land or property claims.

Improve living conditions for vulnerable IDP families in Kabarto 1 Camp through continuous and quality support for primary healthcare centre
July 2019 – February 2020
CZK 4,261,886 (Secours Catholique – Caritas France, Humanitarian Collection of Caritas Czech Republic)
At Kabarto 1 camp in the Daquq District of Iraq, 13,500 people, mostly Yazidis, live in makeshift tents. The only medical centre for the entire camp had to be closed due to a lack of funding. In cooperation with a Caritas France organisation, we therefore restored the centre’s activities and also ensured the engagement of necessary healthcare workers for provision of primary care and care for pregnant women and new-borns, and even a dentist.

Improve national education and support the retention of schoolboys and girls in education through the implementation of national school feeding programme in Daquq District
September 2019 – May 2020
CZK 3,504,743 (World Food Programme)
One of the key tasks for normalisation of the situation in Iraq is to ensure regular school attendance of all children. In the Kurdish Daquq District, we therefore ensured the distribution of packages of healthy food to schoolchildren. A total of 18,000 children at 111 schools are involved in the project, which also focuses on sharing information on hygiene. Furthermore, the project employs local residents and supports local food suppliers.

Emergency shelter and NFI assistance to improve living conditions of most vulnerable families in Iraq
October 2019 – July 2020
CZK 9,728,250 (UN Office for the Coordination of Humanitarian Affairs)
The situation of people who fled the Islamic State and are now returning home remains critical. Our project is focused on the Daquq, Kirku and Saladin governorates, where it helps more than 25,000 residents through distribution of essential hygienic products and sealing-off kits, i.e. packages containing material and tools for repairing and constructing temporary housing. Furthermore, some of the local people can participate in the projects, thus gaining meaningful employment and a source of income for their families.

CAMBODIA
Cambodia is regularly affected by flooding and long-lasting droughts. Frequent flooding during the monsoon season destroys school buildings and residences and has an impact on the lives of hundreds of thousands of people, especially those in rural areas, who are dependent on their own agricultural production. During times of drought, people suffer from a lack of clean water, which poses health risks, and of course their crops are also imperilled.

Building resilience and disaster preparedness on community level in Kampong Chhnang province
April 2019 – December 2019
CZK 3,395,681 (Czech Development Agency, implementation partner of Caritas Cambodia)
We helped selected schools and villages in Kampong Chhnang province to improve their ability to respond to natural disasters and other life-threatening situations. We prepared workshops for students, teachers, school principals and representatives of local village councils, at which they obtained information about risks and then were able to practice their responses in specific model situations. The work resulted in the development of contingency plans describing the procedures to be carried out in the event of a natural disaster. These plans took into account the situation and possibilities of the relevant school or village. The project also included assistance in obtaining potable water for local schools by purchasing pumps, filters, storage tanks, etc. In addition to that, children learn how to grow organic vegetables in the newly built school gardens.

EUROPE, ASIA
On our continent and in the countries of the global south, the need to improve and coordinate the work of humanitarian aid workers and volunteers is increasingly apparent. Well-planned cooperation helps to reduce damage and the loss of life when disasters occur.

TEACH – EU Aid Volunteers: Technical assistance for European Caritas organisations in humanitarian aid
February 2018 – January 2020
CZK 1,854,681 (European Commission)
This project is focused on improving the work of European Caritas organisations that provide humanitarian aid. Thanks to the project, we can share experience with colleagues from Belgium, Austria, Romania, Ireland and Great Britain and establish cooperation with them in the area of humanitarian aid. In workshops and campaigns in the Czech Republic, we focused on disseminating information on humanitarian aid and on foreign missions of Caritas Czech Republic. In addition, we drew attention to EU Aid Volunteers, an international volunteer programme for youths and adults.

PEACH II – EU Aid Volunteers: European-Asian Partnership for building capacities in humanitarian action II
April 2018 – March 2020
CZK 524,492 (European Commission)
In cooperation with Caritas Austria and Caritas Romania, we are striving to improve the preparation and organisational skills of Asian Caritas organisations (Nepal, India, Myanmar, Bangladesh, Indonesia, the Philippines, Pakistan, Mongolia and Caritas Asia) in connection with humanitarian disasters such as earthquakes and floods. In connection with the improvement of work with volunteers, Caritas Czech Republic took charge of creating a database of volunteers, which is helpful for all participating organisations.
Under the name Caritas Czech Republic, we operated on various continents in 2019, particularly in the areas of healthcare, social care and agriculture. However, we also supported agriculture and the development of small business and civil society. We pay attention to environmental protection and respect for human rights, while focusing on strategic and sustainable development.

GEORGIA
Our team in Georgia focuses particularly on health and social care; other major issues are agricultural and rural development including natural-resources management, support for community life and building a stronger civil society. Caritas Czech Republic currently has an office in Tbilisi and a regional branch in the Khulo Municipality in Adjara.

Promotion of rural development and diversification in Khulo Municipality
May 2017 – February 2021
CZK 10,952,858 (European Commission – ENPARD, Czech Development Agency)
This project, which is focused on developing the local economy and improving living conditions, had a positive effect on the lives of nearly 24,000 people in the poor mountainous region in the western part of the country. The local action group is developing a strategy for the sustainable development of the area. The local economy is supported by a system of grants for small businesses and producers; in addition to that, farmers and businesses benefit from trainings in which they learn to use resources and to plan their business so that their products succeed on the market.

Launch of quality improvement for primary health care system in Georgia
June 2017 – December 2019
CZK 4,681,084 (Czech Development Agency, Three Kings Collection)
In close cooperation with the relevant Georgian ministry, where a department dedicated to improving the quality of care was established, we worked on this project focused on primary healthcare, treatment of childhood leukaemia and better prognoses in patients with non-communicable diseases; two specialists had the opportunity to familiarise themselves with primary care in the Czech Republic. At five medical facilities in Tbilisi, we trained employees who tested an effective data collection system. The introduction of a new payment model contributed to the fact that family doctors have actively got involved in preventive care and have started to provide a wider range of services for insured persons.

Establishment of children’s long-term and palliative care services in Georgia
November 2017 – December 2019
CZK 1,331,450 (Czech Development Agency, Three Kings Collection)
In cooperation with the Georgian Ministry of Health, we developed standards of services for children requiring long-term or palliative care. We created educational materials for healthcare personnel and, with their help, we trained 200 employees of public and private clinics in the regions. We also trained the staff of the newly established Centre for Paediatric Long-Term and Palliative Care at the Zhvania Paediatric Hospital in Tbilisi; in addition to that, a Snoezelen therapy room was established at a children’s hospice and the staff was also trained in providing treatment using this method of multisensory stimulation.

Development of sustainable waste management system in Pshav-Khevsureti protected area and adjacent territories
December 2018 – November 2019
CZK 810,588 (UN Development Programme, Three Kings Collection)
Based on a proposal by Czech experts and on other experience gained abroad, an innovative solution for sustainable and effective waste management was created in the Pshav-Khevsureti National Park in the Dusheti area. Furthermore, the Dusheti Municipality incorporated the plan approved by the Agency of Protected Areas into its waste-management system.

Delivery of medical equipment for selected wards of Children’s Hospital in Zhvania
January 2019 – May 2019
CZK 810,588 (UN Development Programme, Three Kings Collection)
Part of the public tender involved the purchase of medical equipment and training of the relevant departments’ personnel. At the same time, awareness was raised with respect to the Czech Republic’s foreign development cooperation and humanitarian aid in general.
Improving quality of maternal and child healthcare services in three hospitals in Kampong Chhnang province
April 2019 – December 2019
CZK 7,243,000 (Czech Development Agency, implementation partner Caritas Cambodia)
Six thousand infants die in Cambodia every year due to insufficient healthcare and poor hygiene. Therefore, this project of Caritas Czech Republic is focused on improving obstetric, neonatal and paediatric care by training physicians and obstetric assistants in Kampong Chhnang province.

CAMBODIA
Cambodia ranks among the poorest countries in Southeast Asia. A large number of its people, particularly in rural areas, live at or near the poverty line and have limited access to public infrastructure. Therefore, our projects are focused on, among other things, increasing the availability of high-quality healthcare, primarily neonatology and paediatrics.

Setting long-term accessibility of national screening programmes in Samegrelo region
January 2019 – December 2021
CZK 4,445,649 (Czech Development Agency, Three Kings Collection)
With this project, our work in Zugdidi continues: following the completion of construction of the new screening centre, it is now necessary to supply the remaining equipment, put the facility into operation and promote its screening services. The creation of financial and quality control mechanisms will ensure that the provided services correspond to medical standards. The centre was integrated into the national oncology registry and launched several pilot screening programmes. Thanks to the project, every year 1,000 women can undergo breast cancer screening, 1,000 women can receive cervical cancer screening and 800 men and women can be screened for colon cancer.

Improvement and expansion of services for individuals with autism spectrum disorder in Georgia
June 2019 – June 2021
CZK 3,158,000 (Czech Development Agency, Three Kings Collection)
This project builds on our previous work for people with autism spectrum disorders in Georgia: this time it involves the professional growth of specialists who can diagnose such disorders and then work with clients. We trained more than 250 specialists, who are aided by new diagnostic tools and methods in examining more clients and providing them with necessary services. In addition to that, fifteen therapists completed a newly developed certified training programme in applied behavioural analysis (ABA), thanks to which services for children with autism will now be available in the Samtskhe-Javakheti and Guria regions. We are collaborating with the Ministry of Health on the introduction of national standards for children with autism will now be available in the Samtskhe-Javakheti and Guria regions. We are collaborating with the Ministry of Health on the introduction of national standards of services for people with autism spectrum disorders in six regions of Georgia.

CAMBODIA
This project was focused on children, particularly on creating a suitable environment for the development of their skills and also on their social inclusion. The day centre was thus able to provide food for 20 children, organise a workshop called Artful Hands, in which they could develop their creativity, and activities focused on spirituality and Christian themes. The summer programme, which was conducted by teachers and volunteers, offered children swimming, excursions and cultural events.

MOLDOVA
In Moldova, we focus on home care, healthcare, development of civil society, agriculture and support of livelihoods and social inclusion. Our projects are focused on the development of available and high-quality social services, the operational and financial sustainability of the home care services sector, the involvement of volunteers and interns, increasing the capacities of specialists and coordination of primary healthcare services on both banks of the Dniester River.

Support and assistance to the social sector in Moldova
January 2017 – December 2020
CZK 6,943,055 (Czech Development Agency, Three Kings Collection)
This project contributes to the decentralisation and deinstitutionalisation of the social sector and has the aim of increasing the quality and sustainability of social services. The result was a proposal for new tariffs for home healthcare services and a concept of legislative amendments that would ensure payment for social services from the state budget. The proposal submitted to the relevant ministry was adopted as a plan for further reform. A programme was established involving internships and materials connected with strengthening cooperation between state and non-state institutions in the management of social services at the local-government level. Representatives of local authorities, non-governmental organisations, social organisations, etc. also participated in study-related travel to the Czech Republic.

Day workshop center for applied creative work in Bender
January 2018 – April 2019
CZK 532,708 (Three Kings Collection)
This project was focused on children, particularly on providing a suitable environment for the development of their skills and also on their social inclusion. The day centre was thus able to provide food for 20 children, organise a workshop called Artful Hands, in which they could develop their creativity, and activities focused on spirituality and Christian themes. The summer programme, which was conducted by teachers and volunteers, offered children swimming, excursions and cultural events.

Ensuring the quality and accessibility of medical-social homecare services in the Republic of Moldova 2019–2022
May 2019 – December 2022
CZK 7,370,000 (Czech Development Agency, Three Kings Collection)
This project, which is focused on increasing the quality and availability of home care services, supports the development of the capacity of local non-profit organisations. In addition to that, its objective is to amend the relevant legislation. Based on an analysis conducted in the preparatory phase of the project, recommendations for legislative amendments will be submitted to the relevant ministries. The project will help member organisations of the local partner association Homecare to increase capacity in providing high-quality and accessible services. In 2019, two new centres were opened and eight existing centres obtained new equipment.
MONGOLIA

Even though a significant part of the population is still engaged in traditional pastoralism, the economy has been gaining strength in recent years, thanks primarily to the development of the mining industry. However, rapid industrial development is linked to pollution and insufficient protection of the environment and natural resources. Therefore, our projects continue to focus on recycling and sustainable waste management. We also take into consideration the country’s rural areas, which are lagging behind the cities in terms of development, and we support local farmers and small businesses.

Improving resource-efficiency and cleaner production in the Mongolian construction sector through materials recovery
February 2016 – July 2020
CZK 8,146,040 (European Commission)

Mongolia’s rural areas often stand apart from economic and social events, mainly due to the vast distances between individual areas and poor infrastructure. Therefore, we focused on the province of Khentii, where we successfully completed a project supporting local agricultural production. We supported selected farmers and their business with direct grants, and we built two training farms and several greenhouses. In addition to that, a longer-term agricultural development strategy was completed in cooperation with local authorities, so that the province’s development will continue even after the termination of the project.

ZAMBIA

Despite Zambia’s developing economy and copious natural resources, more than half of the country’s population, the majority of which in rural areas, lives below the poverty line. Zambia is also a frequent destination for refugees, primarily those from the Democratic Republic of the Congo. Approximately one-fifth of them come to the capital, Lusaka, where they can stay, but without any social security and the legislation does not allow them to be employed. In refugee settlements, the main means of subsistence are crops, livestock and small business, but it is difficult to build up a prosperous business due to insufficient capital and other obstacles.

Agribusiness for LIFE – Livelihood, Innovation, Food and Empowerment
July 2018 – July 2021
CZK 7,847,257 (Czech Development Agency, Three Kings Collection)

This project is focused on cooperatives and medium-sized farms in the Mongu, Limulunga, Kaoma and Nkayi areas of the Western Province and the Mumfuwa district in the Central Province with the aim of helping aid recipients to run their businesses productively and profitably. In addition to that, the project supports female farmers. More than 10,000 farmers have free access to the Lima Links mobile application, which provides information on market prices and customers. Specialists from the Czech University of Life Sciences in Prague are working on diagnostic and monitoring systems, and cooperatives receive weather information via a mobile application from the Czech company Big Terra Alpha. In 2019, we trained 125 farmers and 22 cooperatives on the issues of public administration, cooperative regulations, and other rules and regulations. Additional training was provided in the area of value chains focusing on cassava, rice and legumes, as well as food-processing technology and diversification of agricultural production.

Farmers capacity building focusing on value chains development
November 2018 – November 2019
CZK 1,400,000 (Czech Development Agency, Three Kings Collection)

For approximately half of the refugees in Zambia, agricultural production is their primary means of subsistence, though there are also small merchants, craftspersons, healthcare workers and teachers in the camps. The aim of the project is to improve their self-sufficiency, facilitate access to agricultural production, fishing, small business and education. It also includes a programme to support the livelihoods of refugees in Lusaka, which is financed by the Czech Development Agency and, to some extent, builds on UNHCR’s previous work in the refugee community. The programme ensured for families access to basic social services and their host communities in Lusaka, Mantapala, Meheba and Mayukwayukwa.

Enhancing education (Lusaka) and livelihoods of refugees and their host communities in Lusaka, Mantapala, Meheba and Mayukwayukwa
January 2019 – December 2019
CZK 18,020,508 (UNHCR), additional CZK 2,895,422 (Czech Development Agency)

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**DAFI Scholarship Programme – tertiary education for refugees**

April 2019 – December 2019

CZK 3,176,660 (UNHCR)

In Zambia, refugees can theoretically obtain permission to study at local universities, but they do not have access to government scholarships or student loans. Vocational and university education is very expensive. Therefore, in cooperation with the German Embassy in Lusaka, we supported 48 talented young refugees in gaining access to tertiary education through the DAFI (Deutsche Akademische Flüchtlingsinitiative Albert Einstein) scholarship. This involved payment of tuition fees and contributions to cover the costs of travel, books and housing, as well as career and psychosocial counselling provided by experienced consultants.

**Zambia refugees and host communities improving access to goods and services through development of market area and capacity building of market committee at Mantapala refugee settlement**

January 2019 – November 2019

CZK 940,208 (Good Neighbors)

In order to finish the construction of infrastructure in the Mantapala refugee camp, including a marketplace at which locals can buy and sell vegetables and other products as well as non-food goods and provide minor services such as repairs, carpentry, dressmaking, etc. Within the project, we completed the construction of the Main Market in the centre of Mantapala and supported the establishment of a market committee.

**Chiefdoms for savings – financial inclusion through traditional leadership**

January 2019 – December 2019

CZK 1,723,539 (FSD Zambia, Three Kings Collection)

In Luapula Province, 80% of the population lives below the poverty line. In rural areas, far from the district centres, traditional administrative structures and leaders still play an important role. Because the commercial financial sector does not offer services to low-income villagers, this project fills the gap by supporting informal saving groups associating people who save. Their services are accessible, affordable and trustworthy for local people. By involving traditional leaders and village structures, we support financial literacy in five districts of Luapula Province through instructors who are able to train and initiate the establishment of saving groups. In the course of the project, we trained 15 instructors and 118 groups for joint saving were established with 2,491 members.

**Promoting the production and consumption of nutritious foods through an integrated multi-sectoral approach in Mumbwa, Kaoma and Mongu**

May 2019 – December 2019

CZK 3,373,417 (World Food Programme)

Small farmers produce approximately 80% of all food, but more than 30% of it is degraded by poor storage and handling during harvest and transport. At the same time, children in Zambia continue to die mainly of malnutrition. Therefore, the aim of this project was to improve food security and nutrition for pregnant and breastfeeding women, adolescent girls, schoolchildren and farmers in the Mongu, Kaoma (Western Province) and Mumbwa (Central Province) districts by supporting diversified agriculture, increasing production, post-harvest management and better access to agricultural markets. The project provided support for 6,514 farmers, 9,478 schoolchildren, 2,110 pregnant and breastfeeding women and 1,327 adolescent girls.
Overview of International Projects
Archdiocesan and Diocesan Caritas Organisations in 2019

BRNO DIOCESAN CARITAS

Moldova
Support for a day-care centre and home care in the village of Dorotoksaj (social care and healthcare) – provision of social and healthcare services to the elderly and sick in the poor region of Transnistria.

Northern Iraq – Kurdistan
Basic medical care and bakery for Sherfedin and Sinjar (health care, social care) – provision of basic medical care in both cities and follow-up care at the polyclinic in Sherfedin; construction of a bakery in Sinjar providing employment opportunities for women ransomed out of captivity from the Islamic State.

BRNO DIOCESAN CARITAS – TŘEBÍČ DISTRICT CARITAS

Ukraine
Field service in Melitopol and the surrounding area (social care and healthcare) – assistance for internally displaced persons, wounded persons and survivors, care for lonely and sick seniors and the socially disadvantaged.
Support for people in the Velyký Berezný region (social care and healthcare) – care of homeless people, the poor, the elderly, the sick and otherwise socially needy people in the Transcarpathian region.

BRNO DIOCESAN CARITAS – ZNOJMO DISTRICT CARITAS

Ukraine
Assistance for poor families (material aid, social care) – material aid for poor families with children.
Treatment of children and adults (healthcare) – payment of treatment costs.
Support for parish Caritas organisations and the volunteer centre in Lvov – training of volunteers from parish Caritas organisations for social work.
Assistance for internally displaced persons in Zolochiv and Severodonetsk (material aid, social care) – social and material assistance for internally displaced persons.
Mary Ward Centre (payment of operating costs) – support for the operation of a halfway house and other assistance for needy children in the Pinsk Caritas’s area of operation.

Children of the Street Crisis Centre (material aid, social care) – provision of food for children at the crisis centre.
Catechism and Rehabilitation Centre (social care) – support for the development of children with special needs (teachers, psychologists, rehabilitation workers).
Education of children and youths (education, social care) – support for the education of children and youth from poor families; purchase of teaching aids, payment of tuition fees, housing, food, etc.

Total amount: CZK 7,057,530

ČESKÉ BUDĚJOVICE DIOCESAN CARITAS

Belarus
Long-Distance Adoption (social care) – financial support for children from fragmented and socially disadvantaged families with focus on improving their health and social situation.
Assistance for families with children suffering from cancer (social care) – financial support for a project of the Minsk Caritas enabling temporary housing for families with children suffering from cancer in the course of treatment; support for the Tabita relief service, which provides care for severely disabled seniors, adults and children.
Children of the Street (social care) – material and food aid.

Bulgaria
Stará Zagora low-threshold facility for children and youths (social care) – support for the activities of children and youths from the Roma community.

Zimbabwe
Long-Distance Adoption: renamed as the Donated Home in Zimbabwe (social care) – support for children from the Mary Ward Children’s home in Kwekwe (payment of tuition fees, spiritual development, food).

Total amount: CZK 991,632

HRADEC KRÁLOVÉ DIOCESAN CARITAS

India
Long-Distance Adoption (education) – financial support for the education of poor children.
Qualification courses (education) – courses for young people without an apprenticeship (dressmaker, professional driver).
Evening educational courses for children (education) – tutoring and help with homework.

Support for health (healthcare) – payment of costs associated with surgical procedures and long-term illness of children involved in the Long-Distance Adoption project.

University (education) – support for university students from destitute families.

Homes for the poor (housing) – construction of small homes for poor families and repair of old houses.

Total amount: CZK 10,805,000

LITOMĚŘICE DIOCESAN CARITAS

Mongolia
Support for the education of children and youths, basic support for poor children (education, social care) – mitigation of the impacts of poverty by means of support for education, nutrition and housing for orphans and the poorest children.

Total amount: CZK 463,041

OLOMOUC ARCHDIOCESAN CARITAS

Haiti
Long-Distance Adoption, support for communities, school equipment, support for livelihoods (education, healthcare, sustenance, structural support) – element of education for the poorest children in Baie de Henne, Gonâve, Roche and Bataneau, support for teachers, emphasis on high-quality and dignified life (housing, hygiene, health, nutrition, culture, faith).

Ukraine
Child homelessness in Ukraine, material aid and support for local partners (social care, healthcare, sustenance, structural support) – support for the children’s home for boys in Bortinki, support for socially disadvantaged families by means of a dining hall in Kolomyya, a dining hall for children from socially disadvantaged families in Lopatyne, support for the development of partner organisations, humanitarian aid for the sick in the east of the country.

Zambia
Long-Distance Adoption, support for communities, school equipment, support for livelihoods (education, agriculture, sustenance, social care) – work on a school and diocesan seminary.

Total amount: CZK 2,133,343

OSTRAVA-OPOVA DIOCESAN CARITAS

Ukraine
Long-Distance Adoption (social care) – provision of education for children from socially disadvantaged families and improvement of their families’ standard of living.
Dignified life (social care) – support for needy and ill seniors on the principle of adoption.
Town of Mercy of St. Nicholas children’s home (social care) – support for the home in Ivano-Frankivsk.
Support for the Ust Chorna Home for Peaceful Old Age (social care) – support for a home for disabled seniors.
Assistance for victims of conflict (social care) – assistance for people affected by the conflict in Ukraine.
Food packages for eastern Ukraine (humanitarian aid) – assistance in the form of food and hygiene packages for people affected by the conflict in the east of the country.

Education Camp – the key to success (civic initiative) – education programme for students at a boarding school for deaf and poor children in Kalush.
Seminar on psychological assistance in the case of trauma (psychological counselling) – training of specialists in the provision of assistance to people affected by the war in the east of the country in Vinnitsa.
Support for activities in Transcarpathia (social care, education) – support for three university students, Hope Home for Peaceful Old Age and treatment and rehabilitation of the seriously ill and seniors.

Christmas presents for children in conflict zones (social care) – one-off giving of gifts to children from conflict zones in the east of the country.

Unexpected requests for assistance and support for gift giving from the Three Kings Collection (social care) – support for children from socially disadvantaged families and children in hospitals.
Youth centre in Novoselytsia (social care) – support for the centre and English language camp for children.
Assistance with treatment of sleep apnoea (healthcare) – one-off assistance with treatment of a person suffering from the effects of war.
The Way of Adoptive Parents (education) – five-day visit of donors of the Adoption and Dignified Life programme to recipients of support.

Capacities for Development I (capacity building) – enhancement of the action-readiness of two new partner organisation in Ukraine and Moldova, study visit to Caritas Ukraine.

Ukraine Festival in the Czech Republic (education and enlightenment) – one-day event for the public in connection with the Festival in the Streets.

Summer camp for Belarusian children in the Czech Republic (education, social care) – holiday stay for children from poor families.

Seniors’ home in Krichi (social care) – support for long-term ill, disabled and elderly people.

Ukraine
Community development programme (community development) – construction of wells, training of girls and women in the production of menstrual aids, basic literacy courses and training of adults in the production of shoes, shampoo, soap and body cream; Share the Cow project for families.

St. Charles Lwanga Technical Institute in Malangwe (education) – provision of vocational education in the fields of catering and hotel management.

St. Johan Nepomuk Primary School (education) – provision of high-quality primary education, preschool, development of a school farm serving for education and for children’s nutrition.

Czech Hospital of St. Charles Lwanga (healthcare) – arrangement of healthcare for people in the Buikwe region, operation of a mobile surgery, dissemination of health information, provision of preventive care.

Long-Distance Adoption® (education) – contribution for students’ education, community support.

India
Long-Distance Adoption® (education) – contribution for students’ education, community support.

Assistance for victims of the flooding in Honnavar (humanitarian aid) – immediate food and material aid for affected people.

Post-flood assistance for the families of children from the Long-Distance Adoption programme (humanitarian aid) – repairs of homes and construction of a new home for affected families.

Democratic Republic of the Congo
Long-Distance Adoption® (education) – contribution for children’s education in the Kinshasa and Kikwit dioceses.

Assistance for street children (community project) – support for the Nalako Ya Biso children’s centre in Kinshasa.

Thailand
Long-Distance Adoption® (education) – contribution for children’s education in the Bangkok archidioce.

Total amount: CZK 31,900,427

INTERNATIONAL PROJECTS OF THE DIOCESAN CARITAS ORGANISATIONS, TOTAL: CZK 61,593,482

OVERVIEW OF THE OPERATIONS OF CARITAS CZECH REPUBLIC AND OF THE ARCHDIOCESAN AND DIOCESAN CARITAS ORGANISATIONS

<table>
<thead>
<tr>
<th>Humanitarian aid</th>
<th>Community development and development of civil society</th>
<th>Social care</th>
<th>Education</th>
<th>Healthcare</th>
<th>Agriculture</th>
<th>Livelihood and sources of sustenance</th>
<th>Environment</th>
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</table>
The seventeen main Sustainable Development Goals (SDGs) are represented by a programme of UN member countries for the period 2015-2030 building on the successful agenda of the eight Millennium Development Goals (MDGs) from 2000. Their unifying theme is the fight against poverty and the improvement of the quality of life for the people of Earth. Through all of its activities and projects, both at home and abroad, Caritas Czech Republic is committed to the SDGs programme and by fulfilling particular goals, it joins in the vision of a better future for all.

**Goal 1**
**NO POVERTY:** Eliminate poverty in all of its forms everywhere in the world

**Goal 2**
**ZERO HUNGER:** Eliminate hunger, achieve food security and improved nutrition, promote sustainable agriculture

**Goal 3**
**GOOD HEALTH AND WELL-BEING:** Ensure a healthy life and promote well-being for all at all ages

**Goal 4**
**QUALITY EDUCATION:** Ensure equal access to inclusive and high-quality education and lifelong learning opportunities for all

**Goal 5**
**GENDER EQUALITY:** Achieve gender equality and empower all women and girls

**Goal 6**
**CLEAN WATER AND SANITATION:** Ensure availability and sustainable management of water and sanitation for all

**Goal 7**
**AFFORDABLE AND CLEAN ENERGY:** Ensure affordable, reliable, sustainable and modern energy for all

**Goal 8**
**DECENT WORK AND ECONOMIC GROWTH:** Support full and productive employment and decent work for everyone

**Goal 9**
**INDUSTRY, INNOVATION AND INFRASTRUCTURE:** Build robust infrastructure, support industrial diversification and innovation

**Goal 10**
**REDUCED INEQUALITIES:** Reduce inequality within and between countries

**Goal 11**
**SUSTAINABLE CITIES AND COMMUNITIES:** Make cities and human settlements inclusive, safe, resilient and sustainable

**Goal 12**
**RESPONSIBLE CONSUMPTION AND PRODUCTION:** Ensure sustainable consumption and production

**Goal 13**
**CLIMATE ACTION:** Take urgent action to combat climate change and limit its impacts

**Goal 14**
**LIFE BELOW WATER:** Protect and sustainably use the oceans, seas and marine resources

**Goal 15**
**LIFE ON LAND:** Protect, restore and promote sustainable use of terrestrial ecosystems, sustainable forest management, combat desertification, and halt and reverse loss of biodiversity

**Goal 16**
**PEACE, JUSTICE AND STRONG INSTITUTIONS:** Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels

**Goal 17**
**PARTNERSHIPS FOR THE GOALS:** Revive global partnerships for sustainable development and ensure the means of implementing them

**SDGs AND CARITAS’S ACTIVITIES IN THE CZECH REPUBLIC**

**SDGS AND CARITAS’S ACTIVITIES ABROAD**
The principal activity consists in charitable activities and the associated growth of operating costs as well as development and investment costs. Compared to the previous year, costs grew by approximately 25% in total, though that figure is offset by the 13% growth in state subsidies, 12% growth in revenues from secondary economic activities and an increased share of cleared foreign subsidies and individual and corporate fundraising. The total volume of costs for 2019 amounts to CZK 197,144,000. In connection with the principal activity, the accounting unit generates revenues primarily through subsidies in the total volume of 72%, public collections and other donations for the development of the organisation and its activities. Among public collections, sources include individual and corporate donors and comprised 15% of total revenues in 2019. Other sources to cover costs are the founder’s contribution, donations to support the operation and development of the organisation and the organisation’s resources derived from economic activities, which comprised 13% of revenues in 2019. Revenues from the sale of services amounted to CZK 9,448,000, of which revenues from secondary economic activities comprised CZK 6,999,000, which is an increase of 61% in comparison with 2018. The clearance of public collections in relation to individual implemented projects and the provision of targeted assistance for the needy reached the total amount of CZK 27,814,000.

The auditor confirmed in its statement that the accounts of Caritas Czech Republic were kept and the financial statements were compiled in accordance with Act No. 503/1991 Coll., on Accounting, and Decree No. 504/2002 Coll. (as amended), which is an implementing decree to the aforementioned Act for accounting units using the double-entry bookkeeping system, in the case of which conducting business is not the principal subject of activity.

The total volume of revenues for 2019 amounted to CZK 192,058,000. In connection with the principal activity, the accounting unit generates revenues primarily through subsidies in the total volume of 72%, public collections and other donations for the development of the organisation and its activities. Among public collections, sources include individual and corporate donors and comprised 15% of total revenues in 2019. Other sources to cover costs are the founder’s contribution, donations to support the operation and development of the organisation and the organisation’s resources derived from economic activities, which comprised 13% of revenues in 2019. Revenues from the sale of services amounted to CZK 9,448,000, of which revenues from secondary economic activities comprised CZK 6,999,000, which is an increase of 61% in comparison with 2018. The clearance of public collections in relation to individual implemented projects and the provision of targeted assistance for the needy reached the total amount of CZK 27,814,000.

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Further detailed comments on the financial activities and projects, including the development and modernisation of information systems, also brought forth an increase of costs associated with IT services and licenses. Consumed purchases in the amount of CZK 31,828,000 accounted for 16% of the organisation’s total costs in 2019. The increase occurred particularly in the consumption of materials in connection with the implementation of projects and with the development endeavours of secondary economic activities. Energy consumption associated with the increased operation of the Marianeum Hotel and Training Centre also grew. Other costs, including, among other things, a significant amount of exchange-rate losses, depreciation and representation costs in the total amount of CZK 8,990,000 comprise 5% of the organisation’s total costs. In 2019, a total of CZK 3,189,000 (2% of total costs) was used for promotion and publicity. Travel costs comprise an equal share (approximately 2% of total costs) and the amount of such costs reflects project activities in foreign missions, which comprise approximately 85% of the total CZK 4,309,000. Within the Czech Republic, a number of business trips of professional personnel were carried out in the area of methodological support for social services of the Towards Quality in Caritas II project.

In 2019, a total of CZK 1,897,000 (1% of total costs) was spent on the rental of premises, including the development and modernisation of information systems, also brought forth an increase of costs associated with IT services and licenses. Consumed purchases in the amount of CZK 31,828,000 accounted for 16% of the organisation’s total costs in 2019. The increase occurred particularly in the consumption of materials in connection with the implementation of projects and with the development endeavours of secondary economic activities. Energy consumption associated with the increased operation of the Marianeum Hotel and Training Centre also grew. Other costs, including, among other things, a significant amount of exchange-rate losses, depreciation and representation costs in the total amount of CZK 8,990,000 comprise 5% of the organisation’s total costs. In 2019, a total of CZK 3,189,000 (2% of total costs) was used for promotion and publicity. Travel costs comprise an equal share (approximately 2% of total costs) and the amount of such costs reflects project activities in foreign missions, which comprise approximately 85% of the total CZK 4,309,000. Within the Czech Republic, a number of business trips of professional personnel were carried out in the area of methodological support for social services of the Towards Quality in Caritas II project.

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The total financial result before tax for 2019 is a loss of CZK 5,084,000. The economic result is affected particularly by large exchange-rate losses, which were caused in the case of which conducting business is not the principal subject of activity.

The total volume of costs for 2019 amounts to CZK 197,144,000. The purchase of services and clearance of sub-grants in connection with the implementation of projects in foreign missions in the amount of CZK 87,589 comprise the largest share in the organisation’s total costs (44%). Personnel costs in the amount of CZK 36,034,000, i.e. 18% of total costs, comprise the organisation’s second most significant cost item. Costs of services, repairs and maintenance in the principal and secondary activities related to administrative and development activities in the total amount of CZK 25,244,000 accounted for 13% of total costs. The largest volume comprised costs of professional services, office operations and operating costs in connection with secondary economic activities, increased requirements for electronicization, ongoing improvement of online communication.
### BALANCE SHEET (NGO) AS AT 31 DECEMBER 2019

#### ASSETS

<table>
<thead>
<tr>
<th>Line number</th>
<th>Description</th>
<th>Balance as at the first day of the accounting period</th>
<th>Balance as at the last day of the accounting period</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Total fixed assets (line G2 + 10 + 21 to 28)</td>
<td>76,850</td>
<td>75,967</td>
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<td>2</td>
<td>Fixed intangible assets (line 05 to 08)</td>
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<td>2,136</td>
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<td>2.1</td>
<td>Intangible results of research and development</td>
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<tr>
<td>2.2</td>
<td>Software</td>
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<td>4,137</td>
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<tr>
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<td>Valuable rights</td>
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<td>2.4</td>
<td>Low-value fixed intangible assets</td>
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<tr>
<td>2.5</td>
<td>Other fixed intangible assets</td>
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<tr>
<td>2.6</td>
<td>Unfinished fixed intangible assets</td>
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<td>2.7</td>
<td>Advance payments for unfinished intangible assets</td>
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<td>3</td>
<td>Total fixed assets (line 11 to 20)</td>
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<td>3.2</td>
<td>Artworks, objects and collections</td>
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<td>3.3</td>
<td>Structures</td>
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<td>3.4</td>
<td>Tangible movable assets and sets thereof</td>
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<td>3.5</td>
<td>Personal properties</td>
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<td>Adult animals and groups thereof</td>
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<td>Low-value fixed tangible assets</td>
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<td>Advance payment for fixed tangible assets</td>
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<td>Loans to organisational units</td>
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<td>0</td>
</tr>
<tr>
<td>4.6</td>
<td>Long-term loans</td>
<td>27</td>
<td>0</td>
</tr>
<tr>
<td>4.7</td>
<td>Other long-term financial assets</td>
<td>28</td>
<td>0</td>
</tr>
<tr>
<td>4.8</td>
<td>Total long-term financial assets</td>
<td>29</td>
<td>0</td>
</tr>
<tr>
<td>5</td>
<td>Total accumulated amortisation on fixed assets (line 29 to 38)</td>
<td>31</td>
<td>0</td>
</tr>
<tr>
<td>5.1</td>
<td>Accumulated amortisation on intangible results and development</td>
<td>29</td>
<td>0</td>
</tr>
<tr>
<td>5.2</td>
<td>Accumulated amortisation on software</td>
<td>40</td>
<td>-2,406</td>
</tr>
<tr>
<td>5.3</td>
<td>Accumulated amortisation on valuable rights</td>
<td>34</td>
<td>0</td>
</tr>
<tr>
<td>5.4</td>
<td>Accumulated amortisation on low-value fixed intangible assets</td>
<td>32</td>
<td>0</td>
</tr>
<tr>
<td>5.5</td>
<td>Accumulated amortisation on other fixed intangible assets</td>
<td>30</td>
<td>0</td>
</tr>
<tr>
<td>5.6</td>
<td>Accumulated amortisation on structures</td>
<td>34</td>
<td>-21,426</td>
</tr>
<tr>
<td>5.7</td>
<td>Accumulated amortisation on individual tangible movable assets and sets of tangible movable assets</td>
<td>35</td>
<td>-2,173</td>
</tr>
<tr>
<td>5.8</td>
<td>Accumulated amortisation on presentable crops</td>
<td>36</td>
<td>0</td>
</tr>
<tr>
<td>5.9</td>
<td>Accumulated amortisation on breeding and draught animals</td>
<td>37</td>
<td>0</td>
</tr>
<tr>
<td>5.10</td>
<td>Accumulated amortisation on long-term financial assets</td>
<td>38</td>
<td>0</td>
</tr>
<tr>
<td>5.11</td>
<td>Accumulated amortisation on other fixed tangible assets</td>
<td>39</td>
<td>0</td>
</tr>
</tbody>
</table>

#### TOTAL ASSETS (LINE 1 + 40) | 203,726 | 240,602 |

### LIABILITIES

<table>
<thead>
<tr>
<th>Line number</th>
<th>Description</th>
<th>Balance as at the first day of the accounting period</th>
<th>Balance as at the last day of the accounting period</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Total own resources (line 85 + 89)</td>
<td>183,685</td>
<td>202,902</td>
</tr>
<tr>
<td>2</td>
<td>Total equity (line 86 to 88)</td>
<td>159,042</td>
<td>206,177</td>
</tr>
<tr>
<td>2.1</td>
<td>Equity capital (line 86 to 88)</td>
<td>76,304</td>
<td>77,932</td>
</tr>
<tr>
<td>2.2</td>
<td>Funds</td>
<td>82,739</td>
<td>129,169</td>
</tr>
<tr>
<td>2.3</td>
<td>Valuation differences from evaluation of financial assets and liabilities</td>
<td>85</td>
<td>-39</td>
</tr>
<tr>
<td>2.4</td>
<td>Total financial result (line 80 to 82)</td>
<td>89</td>
<td>4,643</td>
</tr>
<tr>
<td>2.5</td>
<td>Financial result account</td>
<td>69</td>
<td>-5,084</td>
</tr>
<tr>
<td>2.6</td>
<td>Financial result pending approval</td>
<td>90</td>
<td>X</td>
</tr>
<tr>
<td>2.7</td>
<td>Retained earnings, loss carried forward</td>
<td>92</td>
<td>4,643</td>
</tr>
</tbody>
</table>

#### TOTAL LIABILITIES (LINE 1 + 40) | 83,041 | 37,700 |

Annual report 2019
**PROFIT AND LOSS STATEMENT AS AT 31 DECEMBER 2019**

<table>
<thead>
<tr>
<th>Line number</th>
<th>Principal activity</th>
<th>Economic activity</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A. Costs</strong> (line 39)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>A.1 Total consumed purchases and bought-in services (line 3 to 8)</strong></td>
<td>188,889</td>
<td>8,255</td>
<td>197,144</td>
</tr>
<tr>
<td><strong>A.1.1 Consumption of material, energy and other non-stored supplies (501-3)</strong></td>
<td>146,202</td>
<td>5,173</td>
<td>151,375</td>
</tr>
<tr>
<td><strong>A.1.2 Sold goods</strong></td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>A.1.3 Repairs and maintenance</strong></td>
<td>832</td>
<td>719</td>
<td>1,551</td>
</tr>
<tr>
<td><strong>A.1.4 Travel costs</strong></td>
<td>4,308</td>
<td>1</td>
<td>4,309</td>
</tr>
<tr>
<td><strong>A.1.5 Representation costs</strong></td>
<td>109,742</td>
<td>2,761</td>
<td>112,503</td>
</tr>
<tr>
<td><strong>A.1.6 Total personnel costs (line 10 to 12)</strong></td>
<td>33,588</td>
<td>2,341</td>
<td>35,929</td>
</tr>
<tr>
<td><strong>A.1.10 Wage costs</strong></td>
<td>24,856</td>
<td>1,715</td>
<td>26,571</td>
</tr>
<tr>
<td><strong>A.1.11 Compulsory social insurance</strong></td>
<td>8,050</td>
<td>539</td>
<td>8,589</td>
</tr>
<tr>
<td><strong>A.1.12 Other social insurance</strong></td>
<td>16</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>A.1.13 Compulsory social expenditures</strong></td>
<td>17</td>
<td>662</td>
<td>87</td>
</tr>
<tr>
<td><strong>A.1.14 Other social expenditures</strong></td>
<td>16</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>A.1.15 Total taxes and fees (line 20)</strong></td>
<td>341</td>
<td>98</td>
<td>439</td>
</tr>
<tr>
<td><strong>A.1.15.1 Taxes and fees</strong></td>
<td>341</td>
<td>98</td>
<td>439</td>
</tr>
<tr>
<td><strong>A.1.15.2 Total other costs (line 22 to 28)</strong></td>
<td>2,269</td>
<td>7,180</td>
<td>9,449</td>
</tr>
<tr>
<td><strong>A.1.17 Write-off of uncollectible receivables</strong></td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>A.1.18 Cost interest</strong></td>
<td>24</td>
<td>0</td>
<td>24</td>
</tr>
<tr>
<td><strong>A.1.19 Exchange-rate losses</strong></td>
<td>4,061</td>
<td>4</td>
<td>4,065</td>
</tr>
<tr>
<td><strong>A.1.19.2 Exchange-rate gains</strong></td>
<td>3,709</td>
<td>0</td>
<td>3,709</td>
</tr>
<tr>
<td><strong>A.1.22 Other costs</strong></td>
<td>22</td>
<td>0</td>
<td>22</td>
</tr>
<tr>
<td><strong>A.1.24 Total depreciation, sold assets, creation and use of reserves and adjustment items (line 30 to 34)</strong></td>
<td>1,579</td>
<td>574</td>
<td>2,153</td>
</tr>
<tr>
<td><strong>A.1.25 Depreciation of fixed intangible and tangible assets</strong></td>
<td>1,274</td>
<td>574</td>
<td>1,848</td>
</tr>
<tr>
<td><strong>A.1.26 Sold fixed assets</strong></td>
<td>31</td>
<td>305</td>
<td>336</td>
</tr>
<tr>
<td><strong>A.1.27 Sales and services</strong></td>
<td>16</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>A.1.28 Total income tax</strong></td>
<td>574</td>
<td>2</td>
<td>576</td>
</tr>
<tr>
<td><strong>B. Revenues</strong> (line 67)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>B.1 Operating subsidies</strong></td>
<td>71,759</td>
<td>0</td>
<td>71,759</td>
</tr>
<tr>
<td><strong>B.1.1 Operating subsidies</strong></td>
<td>71,759</td>
<td>0</td>
<td>71,759</td>
</tr>
<tr>
<td><strong>B.2 Total contributions received (line 44 to 46)</strong></td>
<td>48</td>
<td>0</td>
<td>48</td>
</tr>
<tr>
<td><strong>B.2.2 Received contributions cleared between organisational units</strong></td>
<td>44</td>
<td>0</td>
<td>44</td>
</tr>
<tr>
<td><strong>B.2.3 Received contributions (donations)</strong></td>
<td>45</td>
<td>0</td>
<td>45</td>
</tr>
<tr>
<td><strong>B.3.2 Received membership fees</strong></td>
<td>46</td>
<td>0</td>
<td>46</td>
</tr>
<tr>
<td><strong>B.4 Total revenues from own production and goods (line 48 to 53)</strong></td>
<td>2,269</td>
<td>7,180</td>
<td>9,449</td>
</tr>
<tr>
<td><strong>B.4.2 Revenues from own products</strong></td>
<td>48</td>
<td>0</td>
<td>48</td>
</tr>
<tr>
<td><strong>B.4.5 Revenues from sales of services</strong></td>
<td>49</td>
<td>7,180</td>
<td>9,449</td>
</tr>
<tr>
<td><strong>B.4.7 Revenues from goods sold</strong></td>
<td>50</td>
<td>0</td>
<td>50</td>
</tr>
<tr>
<td><strong>B.4.7 Other revenues (line 52 to 67)</strong></td>
<td>110,212</td>
<td>308</td>
<td>110,520</td>
</tr>
<tr>
<td><strong>B.4.9 Contractual penalties, interest on late and other fees and penalties</strong></td>
<td>50</td>
<td>0</td>
<td>50</td>
</tr>
<tr>
<td><strong>B.4.10 Payments for written-off receivables</strong></td>
<td>63</td>
<td>0</td>
<td>63</td>
</tr>
<tr>
<td><strong>B.4.11 Revenue interest</strong></td>
<td>44</td>
<td>0</td>
<td>44</td>
</tr>
<tr>
<td><strong>B.4.12 Exchange-rate gains</strong></td>
<td>55</td>
<td>0</td>
<td>55</td>
</tr>
<tr>
<td><strong>B.4.13 Clearances of funds</strong></td>
<td>108,988</td>
<td>0</td>
<td>108,988</td>
</tr>
<tr>
<td><strong>B.4.14 Total contributions received (line 59 to 63)</strong></td>
<td>2</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td><strong>B.4.15 Revenues from sales of fixed intangible and tangible assets</strong></td>
<td>59</td>
<td>0</td>
<td>59</td>
</tr>
<tr>
<td><strong>B.4.16 Revenues from sales of services and shares</strong></td>
<td>60</td>
<td>0</td>
<td>60</td>
</tr>
<tr>
<td><strong>B.4.17 Revenues from sales of material</strong></td>
<td>61</td>
<td>0</td>
<td>61</td>
</tr>
<tr>
<td><strong>B.4.18 Revenues from short-term financial assets</strong></td>
<td>62</td>
<td>0</td>
<td>62</td>
</tr>
<tr>
<td><strong>B.4.19 Revenues from long-term financial assets</strong></td>
<td>63</td>
<td>0</td>
<td>63</td>
</tr>
<tr>
<td><strong>TOTAL REVENUES</strong></td>
<td>184,240</td>
<td>7,818</td>
<td>192,058</td>
</tr>
<tr>
<td><strong>C. FINANCIAL RESULT BEFORE TAX</strong></td>
<td>-4,649</td>
<td>-437</td>
<td>-5,086</td>
</tr>
<tr>
<td><strong>D. FINANCIAL RESULT AFTER TAX</strong> (lines 65 and 66)</td>
<td>-4,649</td>
<td>-437</td>
<td>-5,086</td>
</tr>
</tbody>
</table>
## I. BASIC INFORMATION

### Accounting period

- **Period**: 1 January 2019 – 31 December 2019

### Name

- Caritas Czech Republic

### Registered office

- Vladislavova 1460/12, 110 00 Prague 1

### Legal form

- Ecclesiastical legal entity

### Statutory body

- Mgr. et Mgr. Lukáš Curylo

### Legal organisation registration

- Entered in the registry of registered legal entities of the Ministry of Culture of the Czech Republic, registration number: 8/1-00-702/1999

### Purpose (mission)

- Service of the Church’s merciful love for people in need, at risk, or in crisis regardless of their race, nationality, religion, nationality or political affiliation.

### Provision and operation

- Provision and operation of charitable, social and healthcare services and facilities, implementation of humanitarian aid and development cooperation directly or through individual archdioceses and dioceses in the Czech Republic and foreign missions outside of the Czech Republic.

### Collaboration

- Collaboration with other Christian churches and organisations with a similar mission operating in the public.

### Advocacy

- Advocacy activities, formulation of opinions and comments on the legal norms of the Czech Republic.

### Training and education

- Training, instructional and educational activities.

### Assistance

- Assistance in the event of catastrophes and natural disasters.

### Healthcare services and facilities

- Healthcare services and facilities, implementation of humanitarian aid and development cooperation directly or through individual archdioceses and dioceses in the Czech Republic.

### Political affiliation

- Less of their race, nationality, religion, nationality or political affiliation.

### Love for people in need

- Love for people in need, at risk, or in crisis regardless of their race, nationality, religion, nationality or political affiliation.

### II. Secular legal entities

- The organisation enters into accounting the estimated amount of funding for execution of the principal activity.

### Accounting unit

- Central accounting unit

### Secondary (economic) activity

- Economic activity

### II.1. Non-current assets

#### I. General accounting principles

**II.1. Non-current assets**

The organisation records all structures and their technical improvement in non-current assets, regardless of the purchase price.

The organisation records tangible assets with a period of usability greater than one year and with a purchase price greater than CZK 40,000 in fixed tangible assets, entering them in the fixed assets accounts and reporting them in the balance sheet.

The organisation records tangible assets with a purchase price of less than CZK 40,000 in costs. Tangible assets with an acquisition cost greater than CZK 10,000 but lower than CZK 40,000 with a period of usability greater than one year are recorded by the organisation in the operations records.

The organisation records fixed intangible assets with a period of usability greater than one year and a purchase price greater than CZK 60,000 in fixed intangible assets.

The organisation records intangible assets with a purchase price of less than CZK 60,000 in costs. The organisation enters intangible assets with a purchase price greater than CZK 10,000 but less than CZK 60,000 with a period of usability greater than one year in the operations records.

Interest is not included in the purchase price of non-current assets.

The organisation amortises structures for a period of 70 years. The organisation amortises automobiles for a period of five years.

The organisation amortises other, separate tangible assets for a period of five years.

### II.2. Securities and shares

<table>
<thead>
<tr>
<th>ISIN</th>
<th>Name of security</th>
<th>Nominal value</th>
<th>Num. of units</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>CS0008438060</td>
<td>ČEZ</td>
<td>100.00</td>
<td>2,238</td>
<td>223,800.00</td>
</tr>
<tr>
<td>CS0008425153</td>
<td>Lázně Poděbrady</td>
<td>1,000.00</td>
<td>6</td>
<td>6,000.00</td>
</tr>
<tr>
<td>CS0008418657</td>
<td>Michalovský park</td>
<td>19.00</td>
<td>32,000</td>
<td>628,800.00</td>
</tr>
<tr>
<td>CS0000631351</td>
<td>Tesla Karlin</td>
<td>690.00</td>
<td>13,087</td>
<td>8,933,087.00</td>
</tr>
<tr>
<td>CS0005112250</td>
<td>ČEZ</td>
<td>100.00</td>
<td>235,000</td>
<td>23,500,000</td>
</tr>
</tbody>
</table>

### II.3. Inventories

The organisation enters into accounting inventories purchased and created through its own activities at cost, including secondary acquisition costs.

### II.4. Receivables

Receivables are valued at their nominal value upon their inception. In accordance with the decree, the organisation ordinarily does not create adjustment items. The director of the organisation may decide on the possible creation of an adjustment item.

The organisation enters into accounting the estimated items active in the case of subsidies pledged in writing for activities already carried out (reflected in costs), which, however, will be financially received only in the subsequent period.

### II.5. Foreign-exchange transactions

For the conversion of data in foreign currencies into the Czech currency, including assets and liabilities, a fixed exchange rate is used as at the first day of the month according to the valid exchange rate of the Czech National Bank. The periodicity of changes in fixed exchange rates is one month.

### II.6. Accruals

The organisation enters deferred costs in accounting. Through deferred costs, it accrues costs associated with later periods.
II.7. Non-current assets acquired free of charge
In equity on the account of group 901 – Equity, the organisation enters the sources of acquisition of non-current assets acquired free of charge. This amount is then discharged currently with the entry of amortisations.

II.8. Public collection
The organisation enters resources gained from public collections in the funds on account 911xxx – Funds from public collections (analytical differentiation according to individual collections). The organisation continuously enters the use of the proceeds by means of double-entry, debiting the public collection fund to the benefit of account 648xxx – Clearance of public collections. The reported balance of the public collection fund corresponds to the unused amount from the public collection intended for later use, i.e. the balance of the collection bank account as at the balance-sheet date.

II.9. Received donations
The organisation enters in accounting received individual donations on the date of receipt in favour of fund 911 – Donation fund for the principal activity and debited to account 211 – Bank account. The organisation continuously, or no later than the balance-sheet date, enters the use of donations from the fund by means of double-entry, debiting the fund to the benefit of account 648 – Other operating income (financial, non-financial). The reported balance of the individual-donations fund corresponds to the amount of unused donations.

II.10. Received subsidies
Received subsidies are funds provided from public sources, i.e. particularly from state budget sources, from the budgets of territorial self-governing units, from the budgets of foreign countries, etc.

When adopting decisions, the organisation enters funds from public sources in the Czech Republic in the liability accounts of group 34 and in revenues on account 691 – Subsidies. In the event that the entire received amount of a subsidy is not spent by the end of the year, the remaining amount is then discharged currently with the entry of liability as at the balance-sheet date.

II.11. Equity
Residual value of fixed assets: building Vladislavova 12, Máchova 7, land plot Tuněchody.

II.12. Income tax
The organisation applies the exemption of donations pursuant to Section 19b (2) (b) of the ITA whenever possible.

III. ADDITIONAL INFORMATION ON THE FINANCIAL STATEMENTS
II.1. Non-current assets
Přehled dlouhodobého majetku je součástí podkladů pro statutární audit organizace.

II.2. Shares, certificates of participation, debentures, stocks
The organisation is not a partner in any entities.

II.3. Outstanding tax, social- and health-insurance debts
The organisation does not register any such debts.

II.4. Long-term liabilities
The organisation does not register any long-term liabilities with repayment longer than five years from the balance-sheet date.

II.5. Assets not listed in the balance sheet
Besides low-value assets of negligible value, the organisation does not register any assets not listed in the balance sheet.

II.6. Liabilities not reported in the balance sheet
The organisation does not register any liabilities that would not be reported in the balance sheet as at the balance-sheet date.

II.7. Personnel costs
<table>
<thead>
<tr>
<th>Average number of employees in 2019</th>
<th>Average number of employees in 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>70</td>
<td>57</td>
</tr>
</tbody>
</table>

Average number of employees:

<table>
<thead>
<tr>
<th>Average number of management employees in 2019</th>
<th>Average number of management employees in 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>6</td>
</tr>
</tbody>
</table>

Of whom, members of governing bodies:

<table>
<thead>
<tr>
<th>Wage costs</th>
<th>Mandatory social security insurance</th>
<th>Other social security insurance</th>
<th>Mandatory social expenses</th>
<th>Other social expenses</th>
<th>Personnel costs per employee (in CZK ‘000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>26,271</td>
<td>6,580</td>
<td>0</td>
<td>789</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

In 2019, no remuneration or perquisites were provided to the members of the governing bodies, nor were they provided with any loans, credits, guarantees or other consid-
Purpose of the Collection
Preparation, development and implementation of projects in the areas of social care, healthcare, education and training abroad, development cooperation to support renewable sources of livelihood and entrepreneurship, provision of emergency humanitarian aid in areas affected by natural disasters, military conflicts, assurance of the operation of permanent foreign missions in affected areas.

Proceeds of the collection in 2019
Gross proceeds of the collection: CZK 4,063,680.94
Net proceeds of the collection: CZK 3,922,105.12

Net proceeds to be used including net proceeds from past years: CZK 21,113,520.37

Used in 2019: CZK 6,615,074.81; for later use: CZK 14,498,445.56

The amount for later use is retained in the collection account and registered in a separate fund in the organisation’s own resources.

Collection for the Czech Republic
Reference number and date of ruling: S-MHMP/819810/2012, 846629/2012 of 20 August 2013
Collection account number: 44665522/0800

Person authorised to act in matters concerning the collection: Mgr. Jakub Líčka
Date of start of the collection: 1 October 2012; date of termination of the collection: indeterminate

Purpose of the Collection
Provision of assistance to people in need or difficult life situations, seriously ill people, homeless people and people without shelter, abandoned people, children and mothers with children, elderly people, target groups in the Czech Republic who have found themselves in need due to health issues, social causes or the impact of life catastrophes. Part of the public collection is the Military Fund Solidarity, which was established to support professional soldiers and their families and survivors who find themselves in distress.

Proceeds of the collection in 2019
Gross proceeds of the collection: CZK 10,840,805.23
Net proceeds of the collection: CZK 9,523,703.46

Net proceeds to be used including net proceeds from past years: CZK 24,084,564.34

Used in 2019: CZK 7,686,539.86; for later use: CZK 16,786,024.38

The amount for later use is retained in the collection account and registered in a separate fund in the organisation’s own resources.

III.15. Economic result and income tax
The economic result for 2019 was transferred to retained profit of previous years. For 2019, the organisation reports a loss in the amount of CZK 5,086,000. The income tax base before the reduction of the tax base pursuant to Section 20 (7) of the I TA was determined as follows:

In 2019, the principal activities were taxed by the authorities of Nepal, Jordan and Syria, and economic activity was also taxed. In total, the tax base was CZK 84,955 and the tax was CZK 15,960 before the discount. A discount was used for workers with altered working ability and the final tax was CZK 0.

The tax liability for the 2018 tax period on corporate income tax is CZK 0. The accounting unit did not use the possibility of exemption pursuant to Section 20 (7) of Act No. 586/1992 Coll., on Income Tax. Therefore, it was not necessary to use the tax savings in 2019.

III.16. Significant events between the balance-sheet date and the time of compilation of the financial statements
No significant events occurred in the period between the balance-sheet date and the time of compilation of the financial statements.
Donors and Partners

We would not be able to provide our services without the contributions of small and large donors, institutions and companies. We would like to extend our sincere thanks not only to the donors, but also to the hundreds of volunteers at home and abroad for their selfless assistance and support. Without donations and the altruistic work of people, it would be impossible for us to be close to those who need help the most.

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- ABEL-Computer, s. r. o.
- Alfa Holiday, s. r. o.
- Autocont, a. s.
- Botanicus, s. r. o.
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- Donors’ forum – Dárcovská SMS
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- Siemens, s. r. o.
- … and many more

Military Fund Solidarity received contributions from:

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- Jagello 2030, z. s.
- LOM Praha Trade, s. r. o.
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- Vojenské lesy a statky, s. p.
- WTF Communication, s. r. o.
- … and many more

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- ... and many others
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CARITAS INTERNATIONALIS (more than 160 organisations around the world)

CARITAS EUROPA (49 organisations in 46 European countries)

CARITAS CZECH REPUBLIC

Founding Body: Director of Caritas Czech Republic
Legal form: Ecclesiastical legal entity
Supreme Body: Board of Directors

SECRETARIAT OF CARITAS CZECH REPUBLIC

The secretariat coordinates the work of Caritas at the national level, has a separate department for training and development of personnel, and operates the Marianne Hotel and Training Centre in Prague.

CARITAS CZECH REPUBLIC ORGANISATIONS

These coordinate the activities of the Caritas organisations in the given diocese (diocese) and, as the case may be, operate certain services themselves. Most of them also focus on assistance abroad and integration of foreigners. The Caritas organisations each have one representative on the board of directors.

A TOTAL OF 25 DISTRICT, MUNICIPAL AND PARISH CARITAS ORGANISATIONS comprise the foundation of the Caritas Czech Republic Network. The main content of their work is provision of social and healthcare services.

CARITAS EUROPA

www.caritas.org

CARITAS EUROPA

www.caritas.org

Organisational Structure
Mission and Objectives

The primary objective of Caritas’s services is to protect people in the dignity from conception to natural death.

Caritas’s service is based on respecting, protecting and developing every person’s natural rights and on the Christian concept of ethical values enshrined in Scripture and in the social teaching documents of the Catholic Church.

Caritas’s services are provided to people who are at risk or in need regardless of their age, gender, political views, family background, health condition, sexual orientation, socioeconomic situation and position, status as a member of an ethnic or national minority, faith, religion or culture.

Caritas’s services abroad are carried out with respect for indigenous cultures and religious creeds.

From the Code of Ethics of Caritas Czech Republic (2009)

CARITAS CZECH REPUBLIC
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President of Caritas Czech Republic: Mons. Pavel Posád, Auxiliary Bishop
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www.svet.charita.cz – foreign activities of the Humanitarian Aid and Development Cooperation Department of Caritas Czech Republic
www.trikralovasbirka.cz – Three Kings Collection
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